

South Carolina Department of Health and Human Services Transportation Advisory Committee

Quarterly Meeting Minutes

June 25, 2009 - 10:00 am

Committee Members in Attendance:

Tony Kester, Chuck DeZearn, Kim Matreci, Lynn Stockman, Angel Hechanova, Lewis Stephens, Greg Kitchens, Michelle Santilli

DHHS Staff Facilitating the Transportation Advisory Committee:

Beverly Hamilton, David Giesen, Deirdra Singleton, Nikole Boland, Mike Benecke, Sheila Platts, Felicity Myers, Kendall Quinton

Public Attendees:

Paula Pratt, Stan McGill, Nick Licary

- I. Welcome and Introductions
- II. Purpose of Transportation Advisory Committee (TAC)

A Proviso was established to create a committee of members that are involved or affected by the transportation services that are offered to Medicaid beneficiaries. This creates a forum to provide input to the Department of Health and Human Services (DHHS) and give advice on how the transportation services are handled.
- III. Program Review Process
 - a) Program Review Plan -
<http://www.scdhhs.gov/resourcelibrary/default.asp>
Please use the above link to review the check list of program areas that may be evaluated when DHHS performs reviews of the Brokers and/or transportation providers.
 - b) Transportation Broker Report Cards (Jan – Feb 09)
(See handout)
LogistiCare, Chuck DeZearn – Improvements have been made regarding the number of abandoned calls, hold times, and answer times in the call center. LogistiCare will start providing documentation of the number of non emergency trips arranged and provided without adhering to the requested 3-day notice versus the number that are denied.
MTM, Kim Matreci – The transportation total trips decreased for several months, however this trend appears to be reversing.

