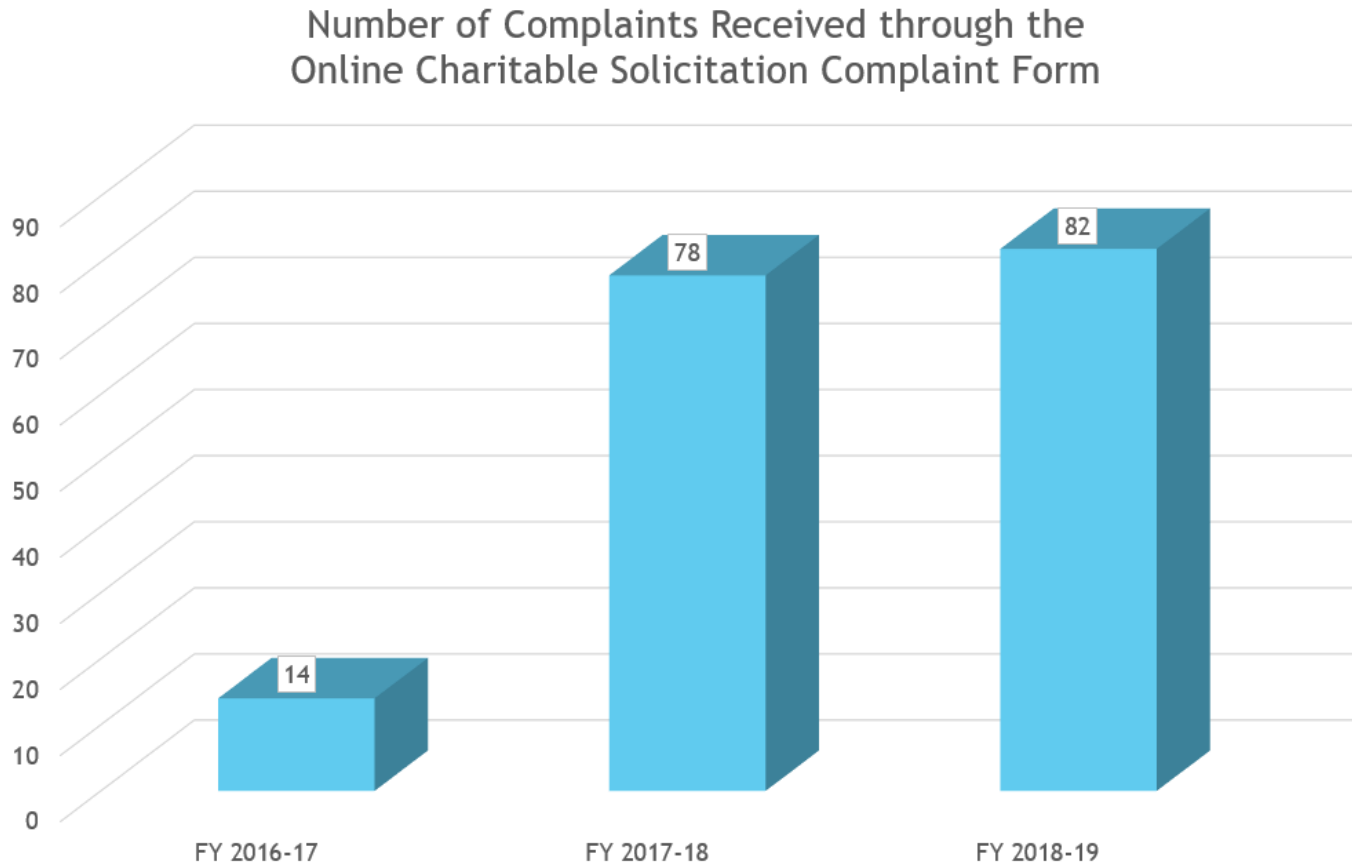


Number of Complaints Received through Online Charitable Solicitation Complaint Form (FY 2016-17 – FY 2018-19)²⁸

In May 2017, the Secretary of State launched its online charitable solicitation complaint form, in order to make it easier for customers to file a complaint regarding a charitable organization, professional fundraiser, or nonprofit raffle. Customers may also print out a paper form and mail it to the Secretary of State's Office.



²⁸ S.C. House of Representatives, House Legislative Oversight Committee, “Agency Presentation – Charities and Trademarks (October 28, 2019),” under “Committee Postings and Reports,” under “House Legislative Oversight Committee,” under “Secretary of State, Office of the,” and under “Meetings,”

[https://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/SecretaryofState/SoS%20presentation%20-%20Charities%20and%20Trademarks%20\(10.28.19\).pdf](https://www.scstatehouse.gov/CommitteeInfo/HouseLegislativeOversightCommittee/AgencyWebpages/SecretaryofState/SoS%20presentation%20-%20Charities%20and%20Trademarks%20(10.28.19).pdf) (accessed November 27, 2019), slide 56-57. Hereinafter “Charities Presentation.”