

AGENCY NAME:	Department of Veterans Affairs	
AGENCY CODE:	E260	SECTION:

**2022
Accountability Report**

SUBMISSION FORM

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
 - Reorganization and Compliance
 - FY2022 Strategic Plan Results
 - FY2023 Strategic Plan Development
 - Legal
 - Services
 - Partnerships
 - Report or Review
 - Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency’s budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

AGENCY DIRECTOR <i>(SIGN AND DATE):</i>	SIGNATURE ON FILE	Signature Received: 9/14/2022 14:24
<i>(TYPE/PRINT NAME):</i>	William F. Grimsley	

BOARD/CMSN CHAIR <i>(SIGN AND DATE):</i>	N/A	
<i>(TYPE/PRINT NAME):</i>		

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AGENCY'S DISCUSSION AND ANALYSIS

I. Mission. The South Carolina Department of Veterans' Affairs leads and enables a state-wide coalition of partners with an interest in Veterans to create and sustain an environment in which Veterans can thrive as valued and contributing members of the South Carolina community.

II. Scope of Report. This report is the third annual report submitted by the Department of Veterans' Affairs, and the second reflecting an entire year under the first Secretary of Veterans' Affairs. During the fiscal year ending 30 June 2022, the Department executed its action plan for fiscal year 2021-2022. This report details our progress toward along each of the department's lines of operation.

III. Agency Strategies, Goals, and Outcomes. Our strategic plan includes four main lines of effort with five associated strategic objectives.

Line of Effort 1: Assist Veterans and their families in obtaining the benefits to which they are entitled.

1) Strategic Objective 1: Build and sustain administrative policies, procedures, and programs to assist Veterans and their families in effectively and efficiently obtaining the benefits to which they are entitled by law.

a) Claims and Appeals. While the department provides some support to Veterans in filing claims with the US Department of Veterans' Affairs, the primary source of assistance in filing claims comes from the county offices. Although the department fielded a state-wide electronic claims management system in 2020, only thirty-three counties have adopted the system. As a result, we cannot verify many of the activities self-reported by the county offices. In the past fiscal year, county offices reported filing 57,394 forms with the US Department of Veterans' Affairs; we can confirm only 28,721 (50.04%) of these. The variance between what counties report to have filed and that we are able to verify is demonstrated in Table 1.

County	County Reported	State Verified	County	County Reported	State Verified	County	County Reported	State Verified
Abbeville	784	1,433	Berkeley	5,478	4,710	Colleton	275	103
Aiken	1,454	0	Calhoun	171	132	Darlington	530	0
Allendale	29	80	Charleston	5,134	3,929	Dillon	47	0
Anderson	2,576	0	Cherokee	495	488	Dorchester	1,793	1,824
Bamberg	32	0	Chester	493	398	Edgefield	593	591
Barnwell	48	0	Chesterfield	263	0	Fairfield	654	420
Beaufort	391	525	Clarendon	205	0	Florence	566	192

County	County Reported	State Verified	County	County Reported	State Verified	County	County Reported	State Verified
Georgetown	550	563	Lancaster	841	80	Newberry	310	272
Greenville	2,872	4,510	Laurens	616	457	Oconee	1,920	0
Greenwood	1,351	1,317	Lee	675	0	Orangeburg	1,142	0
Hampton	130	362	Lexington	2,819	375	Pickens	1,114	186
Horry	1,860	0	Marion	1,347	0	Richland	2,590	36
Jasper	245	514	Marlboro	367	288	Saluda	56	39
Kershaw	4,637	70	McCormick	87	119	Spartanburg	2,066	1,305

Fiscal Year 2022

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County	County Reported	State Verified
Sumter	2,149	0
Union	1,768	385
Williamsburg	137	129
York	3,734	2,889

Table 1. Forms Filed with USDVA

County offices assisted Veterans in filing 79 appeals of benefit decisions with the US Department of Veterans’ Affairs. The department assisted with an additional 394 such appeals.

We lack the ability to determine with confidence the “amounts of benefits obtained for Veterans.” The US Department of Veterans’ Affairs reports award decisions (which detail the amount of benefit a Veteran will receive) directly to the Veteran, not to the agent assisting with the claim or the appeal.

In the absence of reliable State data, we are dependent upon that provided by the US Department of Veteran’s Affairs, which is aggregated at the State and County levels. In its most recent report, the USDVA reports that in FY21 (the year prior to the year covered in this report), South Carolina Veterans received \$2.6 billion in compensation and pension. With the data available, however, it is not possible to determine what portion of that total came as a result of assistance provided by SCDVA or county service providers.

b) Cemetery operations. During this year, the M.J. “Dolly” Cooper Veterans Cemetery interred 535 remains (402 Veterans, 132 spouses, and 1 dependent). Of these, 374 were below-ground burials, 158 were columbarium placements, and 3 were scatterings. Additionally, the Cemetery processed 411 requests for pre-certification (advance arrangement for future burial). Of these, 397 were approved, 12 were denied as ineligible, and 2 were withdrawn by the Veteran or family member (interred elsewhere or moved out of state).

c) Free Tuition Program. The Department processed 1,124 requests for Free Tuition. Of these, 86 were from students already approved for Free Tuition and seeking an in-state transfer from one institution to another, and an additional 842 were approved for the first time. 196 were denied as ineligible.

d) War Records. In the past fiscal year, the Department added 21,110 DD-214s to the electronic War Record, bringing the total in the Record to 64,985. This represents 18.05% of the paper records currently in the possession of the Department. At the current rate of entry, the Department will complete the upload of the entire paper record by the summer of 2032. The Department is currently examining options to accelerate this process.

e) Nursing home operations. Although Veteran nursing homes are not part of the department’s strategic plan, South Carolina Code Section 25-11-10(D)(4) requires us to provide specific information concerning “the department’s domiciliary and nursing homes.” The Department has no domiciliary or nursing homes but works closely with the South Carolina Department of Mental Health, which operates all nursing homes for Veterans. The data in Table 2 was provided by the South Carolina Department of Mental Health.

Table 2. Veteran Nursing Home Data

FY20-21	Veteran Nursing Facility
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	C.M. Tucker-Stone	Gaffney	Richard M. Campbell	Veterans Victory House	Florence
Number of beds	60	104	220	220	104
Admissions	1	43	118	86	8
Discharges	1	6	126	103	6
Occupancy rate	70%	36%	86.8%	80%	35%
Staffing (FTEs)	110	91	236	185	80.5
Receipts not CARE Funding	\$9,965,544	\$5,630,120	\$20,434,144	\$20,552,911	\$5,631,555
Expenditures	\$9,736,982	\$4,529,630	\$22,243,922	\$18,147,740	\$4,012,230

*Line of Effort 2: **Integrate** the effects of all entities in the State that provide a service to Veterans or their families*

All the strategic objectives associated with this line of effort rest on the success in building and sustaining coalition networks. To this end, the primary focus of the Department for this line of effort in the past fiscal year was in building the infrastructure for these coalitions and beginning the process of recruiting partners.

The South Carolina Veteran Coalition launched on 20 April 2022 and is the Department’s primary platform to connect Veterans to the resources provided by our coalition partners. The SC Veteran Coalition is a web-based digital platform powered by the Combined Arms, a referral management system that has already proven successful for the Veteran population in and around Houston, Texas – a population roughly equating to that of the South Carolina Veteran population. This system includes procedures for recruiting and vetting potential service-provider partners, an easy-to-use web and phone application for Veterans, and automated referrals, reminders, and wellness assessments. Additionally, the system allows the Department to monitor both the responsiveness and effectiveness of service providers, enabling us to connect Veterans more efficiently to the most effective service providers.

2) Strategic Objective 2: Build and sustain a coalition network of service providers to meet the physical, emotional, and mental health needs of the Veteran community.

Our efforts in support of this strategic objective focused on two goals in the past fiscal year: 1) reducing Veteran suicide; and 2) improving access to transportation for Veterans.

In 2021, the Department assumed responsibility for the Governor’s Challenge to Reduce Veteran Suicide. Since then, we have been pursuing three primary initiatives in conjunction with other state agencies and our partners. First, we have widely publicized the “Ask the Question” Campaign, which encourages physical and mental health providers to ask each patient if he or she is a Veteran; the goal of this campaign is to speed the process by which Veterans can access to resources. Second, we have established the Palmetto Pathfinder Program to provide volunteer Veteran mentors to Veterans in the transition process; this program is described in greater detail in Strategic Objective 4. Third, we initiated an effort to reduce Veteran access to lethal means by making cheap and reliable gun locks available through each County Veteran Affairs Office; we expect to have such locks available in all 46 counties by December, 2022.

Improving transportation has proven to be more difficult than anticipated, especially in rural and under-resourced counties where Veterans are most in need of transportation. A long-established concern in the Veteran community, the shortfall of reliable transportation was significantly exacerbated by the lingering effects of the

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global pandemic. Many local transportation providers rely on volunteer drivers who are themselves retired Veterans, a population at high risk to COVID-19.

We gained two primary insights from our efforts in the transportation field. First, local solutions are the best solutions. The wide variations in conditions from one county to another necessitate a thorough understanding of the local environment and solutions tailored to it. Accepting that, we also learned the Department can be of assistance by helping counties collaborate on this issue and share existing resources in a manner that generates better transportation outcomes for Veterans in all counties.

3) Strategic Objective 3: Build and sustain a coalition network of service providers to meet the non-medical physical wellness needs of the Veteran community.

Our efforts in support of this strategic objective focused on two goals in the past fiscal year: 1) reducing Veteran unemployment; and 2) reducing Veteran homelessness.

Veteran unemployment continued to fall throughout the fiscal year and ended the year well below the unemployment level for the population at large. Although this positive trend was undoubtedly driven by the state’s rapid economic expansion over the year, we believe our efforts to connect Veterans to employers, in conjunction with the efforts of other state agencies and our partners, facilitated the process of putting the right Veteran in the right job.

Progress in reducing Veteran homelessness has been much slower. The effects of the global pandemic, the sharp increase in cost of living, and the rising cost of housing construction have all had a negative effect on the Veteran homeless population. While we have learned a great deal about the challenge of homelessness in the past year, we are far from a solution. The bright spot in this otherwise distressing picture is that our efforts over the past year have discovered many partners who have been faithful in helping homeless Veterans for years. We look forward to working with these partners in the years ahead in seeking systemic solutions to this recurring problem.

4) Strategic Objective 4: Build and sustain a coalition network of service providers to meet the social networking needs of the Veteran community.

Perhaps the most important lesson the Department has learned is this: early intervention, preferably during the period of transition from military service member to Veteran, is key to getting a Veteran to thrive in his or her post-service life. The Palmetto Pathfinder Program is designed to make early intervention, rather than crisis response, the norm in addressing Veteran needs. The Palmetto Pathfinder Program is a Veteran peer mentorship program designed to connect transitioning service members with Veteran peer mentors who are trained to provide support and connect Veterans with the resources they need. Peer mentors undergo a three-day training process focused on self-development, active listening skills, legal factors, interpersonal boundaries, and existing programs and resources before certification as a Palmetto Pathfinder. In this fiscal year, we certified 67 Pathfinders and connected them with more than thirty Veterans. We plan to expand this program substantially in the coming fiscal year, with the goal of providing Pathfinders to active duty service members who exit military service in South Carolina.

Line of Effort 3: Advocate for Veterans, military Installations, service members, and families.

5) Strategic Objective 5: Sustain and expand the military presence in South Carolina.

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Although the risk of another Base Realignment and Closure proceeding is low at the moment, the risk of such an action, or a functional equivalent within the US Department of Defense, continues to increase over time. There is growing pressure within the US Department of Defense to optimize efficiency and consolidate facilities.

When services examine the value of a military base, they consider operational effectiveness, environmental impact, and the quality of life provided to service members and their families. As the service Secretaries have consistently emphasized, they heavily weight three key factors when determining quality of life: the quality of public education available to military children assigned to the base; the off-base employment opportunities for military spouses assigned to the base; and the availability of a robust off-base medical treatment network.

In the past year, the Department has worked with the commanders of our military bases to address a number of issues affecting either operational effectiveness or military quality of life. As examples, the Department assisted in communicating the concerns of some military base commanders relating to the potential effect of offshore wind turbine construction on military training area availability and worked with the state’s federal delegation to advocate for more realistic Variable Housing Allowances for families assigned to South Carolina.

Finally, in the last fiscal year the Department established and published procedures that allow counties and municipalities to apply for and receive grants for activities and facilities that will directly enhance military operational effectiveness or quality of life. These grants will come from the new Military Enhancement Fund provided for in the Department’s operational budget.

*Line of Effort 4: **Inform** and educate the public, State and local leaders, and Veterans on all matters pertaining to Veterans.*

A perpetual challenge in the field of Veteran service is that many Veterans are not aware of the federal, state, and local services available to them. Every day, some Veteran need goes unaddressed not because there is no resource available but because the Veteran is simply not aware of its existence.

Over the past year, the Department’s Public Information Division has worked to build and expand a robust media presence focused on informing Veterans of the many tools available to Veterans in South Carolina. The result has been significant growth in reach and influence over the past year. In the last fiscal year, the South Carolina Department of Veterans’ Affairs has been featured in more than 80 stories (60+ listed on scdva.sc.gov), and more than five TV/digital and radio advertisement campaigns that resulted in hundreds of professional representations on air and online, and subsequent viewings by the general public.

South Carolina Department of Veterans’ Affairs has more than doubled views of our web site (71,000+ visitors in the 21-22 fiscal year), gained 7,500+ subscribers to our monthly newsletter, and added 1,000+ followers on our Facebook page. We have also grown significantly in our social media outreach, to include 274 Twitter followers, 1,741 Facebook followers, and 1,257 LinkedIn connections. This increased social media presence is one of the primary forms of communication with the community to inform them of all things Veteran and military in South Carolina. In addition to social media outreach, the Department implemented a weekly newsletter that highlights outstanding Veterans in the community, major events surrounding the Veteran and military community, and key initiatives the Department is undertaking. There are 12,000 subscribers to the newsletter as of the close of the fiscal year, almost triple this time last year.

IV. Risk Assessment. Table 3 depicts our current assessment of the risk of mission failure along each of our Lines of Effort. Generally, we assess risk to be lower this year than in last year’s report, primarily as a result of funding

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decisions made by the General Assembly over the past two fiscal years and improved understanding of the operational environment within the Department.

Line of Effort	Last Year's Assessment	This Year's Assessment	Trend	Explanation
LOE 1: Assist	High	Moderate	↓	Improved training and cooperation with county offices has significantly reduced risk in this area. Residual risk is mostly confined to the rural and under-resourced counties, which provide a level of service well below the need.
LOE 2: Integrate	Moderate	Moderate	No Change	
LOE 3: Advocate	Moderate	Moderate	No Change	Although a formal round of Base Realignment and Closure procedures is not likely, the possibility of a functional equivalent of BRAC may be increasing slowly.
LOE 4: Inform	Low	Low	No Change	

Table 3. Risk Assessment

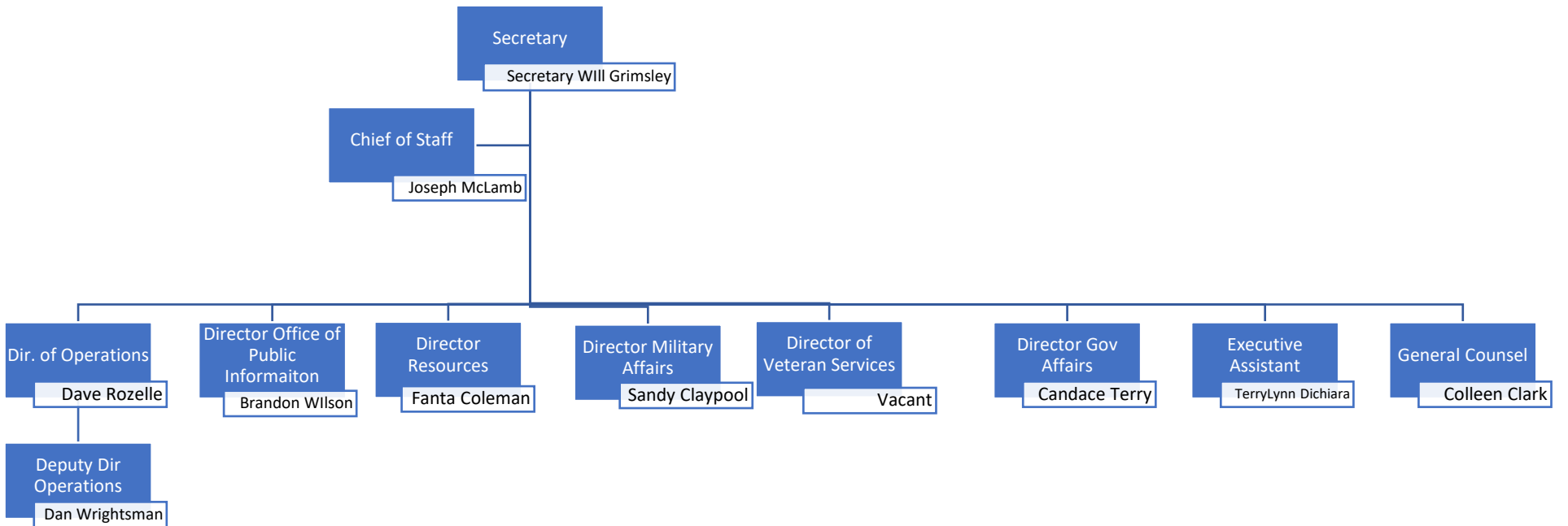
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FY2022

Reorganization and Compliance

as submitted for the Accountability Report by:

E260 - VETERANS' AFFAIRS

Primary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Candace	Terry	Director of Governmental Affairs	candace.terry@scdva.sc.gov	803-360-8228

Secondary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Joseph	McLamb	0	joseph.mclamb@scdva.sc.gov	803-737-1335

Agency Mission

Adopted in:

2020

The South Carolina Department of Veterans' Affairs leads and enables a state-wide coalition of partners with an interest in Veterans to create and sustain an environment in which Veterans can thrive as valued and contributing members of the South Carolina community.

Agency Vision

Adopted in:

2020

Secretary's Intent: The purpose of the South Carolina Department of Veterans' Affairs is to serve Veterans and their families. They are our customers, and customer service is our first and most important job.

Recommendations for reorganization requiring legislative change:

None

Agency intentions for other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in the succeeding fiscal year:

None

Significant events related to the agency that occurred in FY2022

Description of Event	Start	End	Agency Measures Impacted	Other Impacts
no significant events				

Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? (See also S.C. Code Ann. § 60-2-20).

Yes

Reason agency is out of compliance: (if applicable)

Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 20-1-10 through 20-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).

Yes

Does the law allow the agency to promulgate regulations?

No

Law number(s) which gives the agency the authority to promulgate regulations:

Has the agency promulgated any regulations?

No

Is the agency in compliance with S.C. Code Ann. § 1-23-120 (J), which requires an agency to conduct a formal review of its regulations every five years?

Yes

(End of Reorganization and Compliance Section)

FY2022

Strategic Plan Results

as submitted for the Accountability Report by:

E260 - VETERANS' AFFAIRS

- Goal 1** Build and sustain administrative policies, procedures, and programs to assist Veterans and their families in effectively and efficiently obtaining their entitled benefits.
- Goal 2** Build and sustain a coalition of service providers to meet the physical, emotional, and mental health needs of the Veteran community.
- Goal 3** Build and sustain a coalition network of service providers to meet the non-medical physical wellness needs of the Veteran community.
- Goal 4** Build and sustain a coalition network of service providers to meet the social networking needs of the Veteran community.
- Goal 5** Sustain and expand the military presence in South Carolina

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
1.1 Operate and support SCDVA offices (USDVA Regional Office, Dorn VA Medical Center, Johnson VA Medical Center), and each county office at full-time capacity (hours and staffing).														State Objective: Government and Citizens	
1.1.1	Percentage of county and state office with a minimum of 2 fully accredited full time equivalent staff members	61%	80%	81%	Percent	equal to or greater than	FY 21-22	number of county offices with at least 2 full time accredited staff members divided by total number of county offices	self report by county	not stored	increased resource availability	Veteran	0501.050100.000	working on solutions amenable to all stakeholders	
1.1.2	Percentage of county offices operating a fully automated claims management system	65%	100%	89%	Percent	equal to or greater than	FY 21-22	number of counties operating a fully automated claims management system divided by total number of counties	VETPRO data	VetPro System	improved customer service	Veteran	0501.050100.000	Difficulty recruiting counties to change system	
1.1.3	Percentage of county and state offices with continuous access to secure wireless	71%	100%	7100%	Percent	equal to or greater than	FY 21-22	Number of county offices with continuous access to secure wireless divided by total number of county offices	self report by county	not stored	improved customer service	Veteran	0501.050100.000	No change	
1.1.4	Percentage of county and state offices providing a safe and secure workplace for employees and visitors.	89%	100%	9800%	Percent	equal to or greater than	FY 21-22	number of county offices providing a safe and secure workplace for employees and visitors divided by total number of county offices.	self report by county	not stored	improved moral of county offices	County offices	0501.050100.000		
1.1.5	Percentage of county and state offices that are processing all Veteran claims requests, to include appeals and hearings.	0%	100%	0%	Percent	equal to or greater than	FY 21-22	number trained divided by total number	training records by SCDVA	training office	increased access to appeals representation	Veteran	0501.050100.000	All appeals are handled by the SCDVA Admin Division	
1.1.6	Percentage of county and state offices trained and capable of processing all Veteran claims requests to include	63%	100%	0%	Percent	equal to or greater than	FY 21-22	number trained divided by total number	VETPRO data	VetPro System	increased access to appeals representation	Veteran	0501.050100.000	building coalition	
1.1.7	Percentage of Veterans seen within 2 business days of requesting assistance	0%	100%	0%	Percent	equal to or greater than	FY 21-22	count	VETPRO data	VetPro System	improved customer service	Veteran	0501.050100.000	no mechanism to collect the data	
1.1.8	Percentage of submissions made within 24 hours of receipt of required documentation	0%	90%	0%	Percent	equal to or greater than	FY 21-22	count	VETPRO data	VetPro System	improved customer service	Veteran	0501.050100.000	no mechanism to collect the data	
1.1.9	Percentage of submissions that are error-free	0%	95%	0%	Percent	equal to or greater than	FY 21-22	count	VETPRO data	VetPro System	improved customer service	Veteran	0501.050100.000	no mechanism to collect the data	
1.2 Educate Veterans on USDVA and state benefits and entitlements														State Objective: Government and Citizens	
1.2.1	Number of military installations that connect transitioning service members to their County Veterans Affairs Officer while in the Transition Assistance Program	2	9	2	Count	equal to or greater than	FY 21-22	count	self report by instillation	not stored	improved transitioning	Veteran	0501.150100.000		
1.3 Provide timely and appropriate memorialization of Veterans														State Objective: Government and Citizens	
1.3.1	Percentage of personnel employed at a State Veterans Cemetery that have completed all required and recommended National Cemetery Administration training.	40%	100%	86%	Percent	equal to or greater than	FY 21-22	divide number trained by total number of cemetery employees	training records by SCDVA	training office	improved customer service	Veterans and their families	0100.000000.000		
2.1 Ensure reliable access to physical, emotional, and mental healthcare for all South Carolina Veterans.														State Objective: Government and Citizens	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.1.1	Percentage of counties in which Veterans have access to reliable, county-wide public transport for Veteran movement to and from medical facilities (to include appropriate US Department of Veterans Affairs (USDVA) facilities) at least three days a week.	60%	75%	52%	Percent	equal to or greater than	FY 21-22	number of counties with transportation for veterans divided by total counties	self report by county	not stored	improved access to health care	Veterans	0501.050100.000	Transportation is regionally focused and regional solutions are needed
2.1.2	Percentage of the South Carolina Veteran population enrolled in the Veterans Health Administration healthcare system within the US Department of Veterans Affairs	47%	60%	47%	Percent	equal to or greater than	FY 21-22	total number of veterans enrolled divided by total veteran population	USDVA Data	USDVA stored	increased access to health care	Veterans	0501.050100.000	
2.1.3	Percentage of counties in which adequate specialized care for female Veterans is available	69%	75%	69%	Percent	equal to or greater than	FY 21-22	total counties providing specialized care for female veterans divided by total counties	self report by county	not stored	improved services for female Veterans	Female Veterans	0501.050100.000	
2.2 Eliminate Veteran suicide in South Carolina		State Objective: Government and Citizens												
2.2.1	The rate of Veteran suicide in South Carolina declines over time - Trendline of Veteran suicide rate in South Carolina	27.8	26	30.3	Ratio	equal to or less than	FY 21-22	count	USDVA Data	USDVA stored	improved quality of life for Veterans and their families	Veterans and their families	0501.050100.000	
3.1 Ensure employment opportunities commensurate with Veteran skills and experience for those Veteran skills and experience for those Veterans seeking work		State Objective: Government and Citizens												
3.1.1	Veteran unemployment rate	5%	5%	4%	Percent	equal to or less than	FY 21-22	external report	DEW data	DEW stored	improved quality of life for Veterans and their families	Veterans and their families	0501.050100.000	
3.1.2	Percentage of Veterans population in the work force	50%	60%	75%	Percent	equal to or greater than	FY 21-22	percentage of veterans in the workforce divided by total veterans eligible to work	external data DEW	not stored	improved quality of life for Veterans and their families	Veterans and their families	0501.050100.000	
3.1.3	Percentage of counties in which employment assistance specializing in Veterans is available	80%	85%	100%	Percent	equal to or greater than	FY 21-22	Counties with specialized employment assistance for Veterans divided by total counties	self report by county	not stored	increased access to employment resources for Veterans and their families	Veterans and their families	0501.050100.000	
3.1.4	Percentage of counties in which training or counseling tailored to Veteran business owners is available	23%	45%	0%	Percent	equal to or greater than	FY 21-22	total number of counties providing training or counseling tailored to Veteran business owners divided by total number of counties	self report by county	not stored	improve quality of life for Veterans	Veterans	0501.050100.000	not a significant service offered throughout the state
3.1.5	Percentage of counties in which life skills training is available to Veterans	40%	50%	0%	Percent	equal to or greater than	FY 21-22	total number of counties providing life skills training divided by the number of total counties	self report by county	not stored	improve quality of life for Veterans	Veterans	0501.050100.000	not a significant service offered throughout the state
3.2 Ensure availability of adequate, safe, and secure housing for Veterans		State Objective: Government and Citizens												
3.2.1	Veterans homelessness rate	1528	0	1886	Count	equal to or less than	FY 21-22	Count, target is Functional 0	HMIS Data	HMIS Stored	improve quality of life for Veterans	Veterans and their families	0501.050100.000	covid impact on housing
3.2.2	Percentage of counties in which adequate emergency temporary housing is available	29%	40%	29%	Percent	equal to or greater than	FY 21-22	percent of counties providing adequate temporary housing divided by total number of counties	self report	not stored	improve access to housing	Veterans and their families	0501.050100.000	
3.2.3	Percentage of counties in which assistance in obtaining necessary household items (furniture, etc.) is available	54%	75%	84%	Percent	equal to or greater than	FY 21-22	number of counties with assistance in obtaining necessary household items divided by total counties	self report	not stored	improved quality of life for Veterans and their families	Veterans and their families	0501.050100.000	
3.2.4	Percentage of counties in which housing assistance that addresses the unique needs of female Veterans is available	40%	45%	40%	Percent	equal to or greater than	FY 21-22	number of counties female Veteran specific housing assistance is available divided by total number of counties	self report	not stored	improved access to services for female Veterans	Female Veterans	0501.050100.000	
3.3 Ensure adequate food security for Veterans.		State Objective: Government and Citizens												
3.3.1	Percentage of counties in which short-term emergency food assistance is available.	89%	95%	100%	Percent	equal to or greater than	FY 21-22	number of counties providing emergency food assistance divided by the total number of counties	self report	not stored	improved quality of life for Veterans and their families	Veterans and their families	0501.050100.000	
4.1 Develop a network to enable the rapid and effective integration of transitioning service members into the South Carolina community.		State Objective: Government and Citizens												

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
4.1.1	Percentage of transitioning service members that are connected to an appropriate South Carolina volunteer peer sponsor prior to their transition date	0%	5%	0%	Percent	equal to or greater than	FY 21-22	number of transitioning services members connected to an SC volunteer peer sponsor divided by total number of transition service members to SC	military bases and self report	not stored	improved transitioning for Veterans and their families	Veterans and their families	0501.050100.000	working on mechanism to collect data on number of transitioning service members	
4.1.2	Percentage of South Carolina residents entering active duty service who are registered in the South Carolina Department of Veteran Affairs (SCDVA) Veteran database prior to departure for initial entry training	0%	10%	0%	Percent	equal to or greater than	FY 21-22	number of SC residents going onto active duty registered divided by total number of SC residents going into active duty.	Military data	SCDVA database	improved transitioning for Veterans and their families	Veterans and their families	0501.050100.000	working on mechanism to collect data through partnerships with recruiting agencies	
4.1.3	Percentage of service members transitioning from active duty service while in South Carolina, and service members transitioning from active duty service with the intent to reside in South Carolina who are enrolled in the	0%	45%	0%	Percent	equal to or greater than	FY 21-22	total number of qualifying members registered divided by the total number of qualifying members	Military data	SCDVA database	improved transitioning for Veterans and their families	Veterans and their families	0501.050100.000	working on mechanism to collect the data	
4.2	Establish Veterans as respected, accepted, and contributing members of their communities.							State Objective: Government and Citizens							
4.2.1	Number of counties with a Veteran Engagement Council (VEC) or similar body to serve as a local voice for	29	23	30	Count	equal to or greater than	FY 21-22	total number of counties with a VEC	self report	not stored	improved quality of life for Veterans and their families	Veterans and their families	0501.050100.000		
4.2.2	Percentage of counties in which female Veterans have access to assistance in making connections with existing female networks.	4%	13%	13%	Percent	equal to or greater than	FY 21-22	total number of counties with female veteran networks divided by total number of counties	self report	not stored	improved quality of life for female veterans	Female Veterans	0501.050100.000		
4.3	Adjust the justice system to provide more favorable long-term outcomes for Veterans							State Objective: Government and Citizens							
4.3.1	Number of judicial districts/counties with a functional Veteran Treatment Court (VTC)	5	6	7	Count	equal to or greater than	FY 21-22	total number of judicial districts with a Veteran treatment court	self report	not stored	improved outcomes for justice involved Veterans	Veterans and their families	0501.050100.000		
5.1	Sustain existing installations within or affecting South Carolina							State Objective: Government and Citizens							
5.1.1	Number of obstructive legal barriers to the accomplishment of installation missions as a result of South Carolina state, county, or municipal law or ordinance reported by installations	1	0	0	Count	equal to or less than	FY 21-22	count	self report	not stored	Improve bases' ability to function effectively	Military bases	0501.150100.000	data not readily available from bases	
5.2	Develop opportunities to expand installation missions, resources, personnel, or funding							State Objective: Government and Citizens							
5.2.1	Number of obstructive barriers resulting from a South Carolina state, county, or municipal law or ordinance installations report as interfering with potential expansion.	2	0	0	Count	equal to or less than	FY 21-22	count	self report	not stored	Improve bases' ability to function effectively	Military bases	0501.150100.000	data not readily available from bases	
5.3	Meet the most critical quality of life issues for military service members and their families.							State Objective: Government and Citizens							
5.3.1	Percentage of public school districts that meet the standards for Purple Star designation	11%	16%	12%	Percent	equal to or greater than	FY 21-22	number of Purple Star school districts divided by total number of school districts	Purple Star Certifications	SCDVA database	Improve quality of life for military children	Military children and their families	0501.150100.000		

FY2023

Strategic Plan Development

as submitted for the Accountability Report by:

E260 - VETERANS' AFFAIRS

- Goal 1** Build and sustain administrative policies, procedures, and programs to assist Veterans and their families in effectively and efficiently obtaining their entitled benefits
- Goal 2** Build and sustain a coalition network of service providers to meet the physical, emotional, and mental health needs of the Veteran community
- Goal 3** #N/A
- Goal 4** Build and sustain a coalition network of service providers to meet the social networking needs of the Veteran community
- Goal 5** Sustain and expand the military presence in South Carolina

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder	Need Satisfied	Primary Stakeholder	State Funded Program Number	Responsible	Notes
1.1 Operate and support SCDVA offices (USDVA Regional Office, Dorn VA Medical Center, Johnson VA Medical Center), and each county office at full-time capacity (hours and staffing)															
State Objective: Government and Citizens															
1.1.1	Percentage of county offices that are open 37.5 hours per week	0.85	0.9	Percent	Equal to or greater than	State Fiscal Year	survey	County offices	County offices		access to services	Veteran	0501.050100.000		
1.1.2	percentage of counties with a minimum of two fully accredited full-time equivalent staff members	1	0.83	Percent	Equal to or greater than	State Fiscal Year	survey	County offices	County offices		access to services	Veteran	0501.050100.000		
2.1 Ensure reliable access to physical, emotional, and mental healthcare for all South Carolina Veterans															
State Objective: Government and Citizens															
2.1.1	Percentage of counties in which Veterans have access to county-wide transport for Veteran movement to and from medical facilities three days per week	0.61	0.61	Percent	Equal to or greater than	State Fiscal Year	survey	SCDVA	Counties		access to services	Veteran	0501.050100.000		
2.1.3	Number of service providers using the SC Veteran Coalition	10	30	Count	Equal to or greater than	State Fiscal Year	count	SC Vet Coalition	SC Vet Coalition		availability of services	Veteran	0501.050100.000		
2.2 Eliminate Veteran suicide in South Carolina															
State Objective: Government and Citizens															
2.2.1	Veteran Suicide Rate in South Carolina	30.3	27	Count	Equal to or less than	State Fiscal Year	USDVA Data	USDVA	Online		quality of life measure	Veteran	0501.050100.000		
2.2.5	Number of county offices who have gun locks available on request by a Veteran of family member	0	22	Count	Equal to or greater than	State Fiscal Year	count	County offices	County offices		quality of life measure	Veteran	0501.050100.000		
2.2.6	Number of partnered organizations in the coalition using "ask the questions" as part of the suicide prevention campaign.	0	5	Count	Equal to or greater than	State Fiscal Year	count	SC Vet Coalition	SC Vet Coalition		access to services	Veteran	0501.050100.000		
2.2.7	Number of Palmetto Pathfinders trained and available to connect with Veterans	10	234	Count	Equal to or greater than	State Fiscal Year	count	SCDVA	SCDVA Database		quality of life measure	Veteran	0501.050100.000		
4.1 Develop a network to enable the rapid and effective integration of transitioning service members into the South Carolina community															
State Objective: Government and Citizens															
4.1.2	Percentage of County Veterans Affairs Offices enrolled in the SC Veteran Coalition	0	0.5	Percent	Equal to or greater than	State Fiscal Year	survey	County offices	SC Vet Coalition		access to services	Veteran	0501.050100.000		
4.2 Establish Veterans as respected, accepted, and contributing members of their communities															
State Objective: Government and Citizens															
4.2.1	Number of counties with a Community Veteran Engagement Board or similar body	30	35	Count	Equal to or greater than	State Fiscal Year	county	SCDVA	SCDVA Database		access to services	Veteran	0501.050100.000		
4.3 Adjust the justice system to provide more favorable long-term outcomes for Veterans															
State Objective: Government and Citizens															
4.3.1	Percentage of counties with a functional Veteran Treatment Court	0.17	0.26	Percent	Equal to or greater than	State Fiscal Year	survey	SCDVA	SCDVA Database		access to services	Veteran	0501.050100.000		
5.2 Meet the most critical quality of life issues for military service members and their families															
State Objective: Government and Citizens															

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
5.2.1	Number and type of existing and proposed alternatives to traditional public schools that are available	296	299	Count	Equal to or greater than	State Fiscal Year	county	SCDVA	SCDVA Database	quality of life measure	military	9818.050000X000	

FY2022

Budget Data

as submitted for the Accountability Report by:

E260 - VETERANS' AFFAIRS

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General2	(Projected) Other	(Projected) Federal4	(Projected) Total
0100.000000.000	Administration	SCDVA Regional Office	\$ 708,512.22	\$ -	\$ -	\$ 708,512.22	\$ 812,552.00	\$ -	\$ -	\$ 812,522.00
0500.050500X000	POW Commission	POW Commission	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
0500.051000X000	Veterans Counseling	Veterans Counseling	\$ 22,396.82	\$ -	\$ -	\$ 22,396.82	\$ 22,397.00	\$ -	\$ -	\$ 22,397.00
0500.150500X000	Military Connected Children	Military Connected Children	\$ 350,000.00	\$ -	\$ -	\$ 350,000.00	\$ 350,000.00	\$ -	\$ -	\$ 350,000.00
0501.050100.000	Veterans' Affairs	Operations, Training, Office of the Secretary	\$ 1,397,818.64	\$ 14,363.64	\$ -	\$ 1,412,182.28	\$ 1,661,586.00	\$ 55,000.00	\$ -	\$ 1,716,586.00
0501.150100.000	Military Base Task Force	Military Based Task Force	\$ 95,389.96	\$ 100,000.00	\$ -	\$ 195,389.96	\$ 185,857.00	\$ 75,000.00	\$ -	\$ 260,857.00
0503.100100.000	Veterans' Cemetery	State Cemetery	\$ 325,552.48	\$ 125,436.44	\$ -	\$ 450,988.92	\$ 453,710.00	\$ 30,400.00	\$ -	\$ 484,110.00
9500.050000.000	State Employer Contributions	State Employer Contributions	\$ 669,834.61	\$ 511.17	\$ -	\$ 670,345.78	\$ 1,006,000.00	\$ 3,000.00	\$ -	\$ 1,009,000.00
9806.090000.000	D170 Veteran Cemetery-Nonrecurring	D170 Veteran Cemetery-Nonrecurring	\$ -	\$ 206,599.45	\$ -	\$ 206,599.45	\$ -	\$ 3,296.32	\$ -	\$ 3,296.32
9818.050000X000	Military Base Task Force	Military Base Task Force	\$ -	\$ -	\$ -	\$ -	\$ 455,544.56	\$ -	\$ -	\$ 455,544.56

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Legal Data

as submitted for the Accountability Report by:

E260 - VETERANS' AFFAIRS

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
8-7-20	State	Statute	Authorizes leaves of absence for public employees serving in the Armed Forces	Not related to agency deliverable		No Change
12-6-5060	State	Statute	Allows for voluntary tax contributions to the Military Family Relief Fund and the Veterans' Trust Fund	Funding agency deliverable(s)		No Change
1-1-550	State	Statute	Mandates Veteran hiring preference for all State public departments and public works	Not related to agency deliverable		No Change
12-21-2420(2)	State	Statute	Exempts athletic events which include a junior American Legion athletic team from Admissions Tax	Not related to agency deliverable		No Change
12-37-220(B)(1)(e)(i)(A)	State	Statute	Exempts from ad valorem taxation the home of a Veteran who is permanently and totally disabled	Not related to agency deliverable		No Change
12-6-1120(7)	State	Statute	Exempts National Guard retirement compensation from calculations of gross income for tax purposes	Not related to agency deliverable		No Change
12-6-1171	State	Statute	Provides earned income tax credit against Active duty retirement compensation	Not related to agency deliverable		Amended
2013-04	State	Executive Order	Establishes the Military Base Task Force	Board, commission, or committee on which someone from our agency must/may serve		Suspended
2016-24	State	Executive Order	Establishes the Veterans Policy Advisory Committee	Board, commission, or committee on which someone from our agency must/may serve		No Change
25-11-10	State	Statute	Establishes the Department of Veterans' Affairs	Report our agency must/may provide		No Change
25-11-100	State	Statute	Establishes the Military Base Task Force	Requires a service	Advocacy for military bases located in South Carolina	No Change
25-11-20	State	Statute	Establishes the duties, responsibilities, and authorities of the Secretary of Veterans' Affairs	Funding agency deliverable(s)		No Change
25-11-30	State	Statute	Establishes location of Department and support to be provided by Department of Administration	Not related to agency deliverable		No Change
25-11-310 through 25-11-400	State	Statute	Establishes the Military Family Relief Fund and requires the Department to administer the Fund	Distribute funding to another entity		No Change
25-11-40	State	Statute	Establishes relationship between Department and County Veteran Affairs Officers	Requires a manner of delivery		No Change
25-11-45	State	Statute	Establishes funding authority for County Veteran Affairs Offices	Requires a manner of delivery		No Change
25-11-50	State	Statute	Establishes relationship between Secretary and County Veteran Affairs Officers	Requires a manner of delivery		No Change
25-11-510 through 25-11-560	State	Statute	Establishes the South Carolina Prisoner of War Medal and requires the Department to oversee implementation	Requires a service	Award of a state medal to those eligible	No Change
25-11-60	State	Statute	Requires County Veteran Affairs Officers to submit semi-annual report to Secretary	Requires a manner of delivery		No Change
25-11-70	State	Statute	Requires Department to assist SC Agent Orange Advisory Council and Agent Orange Information and Assistance Program	Board, commission, or committee on which someone from our agency must/may serve		No Change
25-11-75	State	Statute	Requires the Secretary to appoint an additional claims representative	Requires a service	Additional claims representative to assist Veterans	No Change
25-11-80	State	Statute	Requires the Department to maintain and supervise all state Veterans' cemeteries	Requires a service	Interment of eligible Veterans and family members	No Change
25-11-90	State	Statute	Requires Department to maintain a roster of South Carolinians who served on Active Duty during specified periods of war or conflict	Report our agency must/may provide		No Change
25-12	State	Statute	Establishes procedures for the disposition of unclaimed Veteran remains	Not related to agency deliverable		No Change
25-15-10	State	Statute	Removes the disability of minority for property transactions under the Servicemen's Readjustment Act of 1944	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2022
25-15-20	State	Statute	Makes illegal the improper use of Crosses of Honor	Not related to agency deliverable		No Change
25-15-30	State	Statute	Makes illegal the improper use of the emblems of American Legion and other service organizations	Not related to agency deliverable		No Change
25-19-20	State	Statute	Attaches the Prisoners of War Commission to the Department	Requires a service	Administrative support	No Change
25-21	State	Statute	Establishes the Veterans' Trust Fund and makes the Department responsible for its administration	Funding agency deliverable(s)		No Change
30-15	State	Statute	Establishes requirements for counties to maintain a permanent record of military discharges	Not related to agency deliverable		No Change
44-11-30	State	Statute	Establishes South Carolina Veterans Homes under the South Carolina Mental Health Commission	Not related to agency deliverable		No Change
44-63-110	State	Statute	Exempts the US Department of Veterans' Affairs and SC county veteran affairs officers from fees associated with requests for birth, death, and divorce verification when such verification is needed for processing a Veterans' claim	Not related to agency deliverable		No Change
50-9-525(A)	State	Statute	Provides for 3-year disability hunting and fishing licenses for Veterans who are disabled and receiving benefits from the USDVA	Not related to agency deliverable		No Change
51-3-60	State	Statute	Exempts permanently and totally disabled Veterans from state park exemption fees	Not related to agency deliverable		No Change
56-3-1110 through 56-3-1130	State	Statute	Establishes Disabled Veterans license plates	Not related to agency deliverable		No Change
56-3-1150	State	Statute	Provides for free vehicle registration for former Prisoners of War	Not related to agency deliverable		No Change
56-3-1815 through 56-3-1840	State	Statute	Establishes license plates for retired members of the National Guard	Not related to agency deliverable		No Change
56-3-1850 and 56-3-1855	State	Statute	Provides for free license plates and parking privileges for Medal of Honor recipients	Not related to agency deliverable		No Change
56-3-3310 through 56-3-3340	State	Statute	Establishes special license plate for Purple Heart recipients	Not related to agency deliverable		No Change
56-3-4310 through 56-3-4340	State	Statute	Establishes special license plate for military retirees	Not related to agency deliverable		No Change
56-3-5350	State	Statute	Establishes special license place for Veterans who participated in the Normandy invasion	Not related to agency deliverable		No Change
56-3-5910 through 56-3-5950	State	Statute	Establishes special license place for Veterans who participated in the defense of Pearl Harbor	Not related to agency deliverable		No Change
56-3-8800	State	Statute	Establishes special license place for Veterans of World War II	Not related to agency deliverable		No Change
56-5-2585	State	Statute	Exempts from parking fees Veterans with a disabled Veteran or Purple Heart license plate	Not related to agency deliverable		No Change
59-111-20 through 59-112-20	State	Statute	Provides for free tuition at state institutions for the children of certain Veterans	Requires a service	Verification of eligibility	No Change
9-1-1140(C)	State	Statute	Allows for up to 6 years of credit toward State Retirement system for military service	Not related to agency deliverable		No Change

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Services Data

as submitted for the 2022 Accountability Report by:

E260 - VETERANS' AFFAIRS

Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2022	Summary of changes to services
Assistance with claims, appeals, and hearings	Veterans who are hospitalized at an USDVA medical center in South Carolina	Veterans	Veteran Families	Division of Administrative Services	Liaisons to USDVA medical centers	Decreased access to entitled benefits	No Change	
Determination of eligibility for free tuition under SC 59-111-20	Veterans who meet eligibility requirements for free tuition	Veterans	Veteran Families	Division of Administrative Services	Free Tuition Coordinator	Decreased access to entitled benefits	No Change	
Assistance with appeals and hearings associated with a Veterans benefit claim	Veterans who wish to appeal a decision of the USDVA concerning a benefits claim	Veterans	Veteran Families	Division of Administrative Services	Representatives at USDVA Regional Office	Decreased access to entitled benefits	No Change	
Interment services	Veterans who meet eligibility requirements for interment in a state Veteran cemetery	Veterans	Veteran Families	Division of Administrative Services	MJ "Dolly" Cooper Veterans Cemetery	Decreased access to entitled benefits	No Change	
Public information designed to provide Veterans with information on benefits and other relevant topics	South Carolina Veterans	Veterans	Veteran Families	Office of Public Information	Outreach to Veterans	Lack of awareness of Veteran related programming in SC	No Change	
Public information designed to keep VSOs informed on South Carolina Veteran issues	Veteran Service Organizations (American Legion, VFW, Rubicon, etc.)	Veterans	none	Office of Public Information	Outreach to Veteran Service Organizations	Lack of awareness of Veteran related programming in SC	No Change	
Public information designed to highlight the positive impact Veterans have on our community	South Carolina citizens	Veterans	none	Office of Public Information	Outreach to Public	Lack of awareness of Veteran related programming in SC	No Change	
Training and certification on USDVA case management and service to Veterans	County Veteran Affairs Offices	Veterans	none	Division of Training and Standardization	Training for County Veteran Affairs Offices	Decreased ability to provide services connecting Veterans to entitled benefits	No Change	
Improved alignment of resources to Veteran needs	South Carolina Veterans	Veterans	none	State Coalition Integration Division	Integration of all entities in the state that provide a service to Veterans	Decreased access to entitled benefits and resources	No Change	
Assistance in getting Veteran-friendly laws in place and funded	South Carolina Veterans	Veterans	none	Military Base Task Force	Advocacy for Veterans	Key advocacy issues go unaddressed	No Change	
Assistance in realizing opportunities for growth in the scope or scale of military base missions	Military bases in or near South Carolina	Military bases in or near South Carolina	none	Military Base Task Force	Advocacy for military bases	Increased BRAC risks	No Change	
Assistance in getting military-friendly laws in place and funded	Active duty service members and their families in South Carolina	Active duty service members and their families in South Carolina	none	Military Base Task Force	Advocacy for military service members and families	Key advocacy issues go unaddressed	No Change	
Assistance in identifying and realizing growth of defense industry in South Carolina	Defense industry	Defense industry	none	Military Base Task Force	Advocacy for defense industry	Key advocacy issues go unaddressed	No Change	
Advice to the Governor on Veteran matters	Governor	Governor	none	Office of the Secretary	Subject matter expertise on Veteran matters	results in a lack of expert advise	No Change	
Advice to the General Assembly	General Assembly	General Assembly	none	Office of the Secretary	Subject matter expertise on Veteran matters	results in a lack of expert advise	No Change	
Advice to the state's courts	State's courts	State's courts	none	Office of the Secretary	Subject matter expertise on Veteran matters	results in a lack of expert advise	No Change	

FY2022

Partnerships Data

as submitted for the 2022 Accountability Report by:

E260 - VETERANS' AFFAIRS

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	College of Charleston	Development and execution of a state-wide Veteran need survey	No Change
Non-Governmental Organization	Community Veteran Engagement Councils	Integrate the efforts of Federal, State, non-profit, and private sector activity on behalf of Veterans at the regional level	No Change
Type of Partner Entity	Name of Partner Entity	Description of Partnership	No Change
State Government	Prisoner of War Commission	Provide administrative support to this Commission	No Change
State Government	SC Department of Alcohol and Other Drug Abuse	Coordination on efforts to address alcohol and drug abuse in the Veteran population	No Change
State Government	SC Department of Employment and Workforce	Coordination on efforts to address unemployment and under-employment in the Veteran population, to include the application of a Veteran preference in State hiring practices	No Change
State Government	SC Department of Labor, Licensing, and Regulation	Coordination on implementation of military family-friendly licensing and certification procedures	No Change
State Government	SC Department of Motor Vehicles	Coordination on the implementation of license plates and registration fees under a variety of Veteran-related programs	No Change
State Government	SC Mental Health Council	Coordination on matters pertaining to the Veteran nursing homes	No Change
State Government	State Department of Mental Health	Coordination on efforts to address Veteran suicide	No Change
State Government	University of South Carolina	Use of ROTC and other students as interns to fill critical positions for which we currently lack Full Time Equivalent authorizations	No Change
Federal Government	US Department of Veteran Affairs	Pilot program for the use of a single, state-wide case management system	No Change
Federal Government	USDVA Medical Centers	Close coordination on matters pertaining to Veterans hospitalized in USDVA medical centers in South Carolina	No Change
Federal Government	USDVA Regional Office	Coordination of appeals and hearings for benefit claims	No Change
Non-Governmental Organization	Veteran Service Organizations	Integrate the efforts of Federal, State, non-profit, and private sector activity on behalf of Veterans	No Change

FY2022

Reports Data

as submitted for the Accountability Report by:

E260 - VETERANS' AFFAIRS

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	September-21	Annually	Governor or Lt. Governor AND Legislative entity or entities	Provided to LSA for posting online		Amend	
Annual Report		1) The number, nature, and kind of cases handled by the Department and by county and city Veteran service officers of the State; 2) the amount of benefits obtained for Veterans; 3) the names and addresses of all certified veteran service officers of the State; 4) the current status and condition of the Department's domiciliary and nursing homes; and 5) any actions taken by the Department to implement Chapter 11 of SC Code Section 25.	September-21	Annually	Governor or Lt. Governor AND Legislative entity or entities	Available on another website	no agency accountability reports available online	Amend	