



# **2023 Annual Accountability Report**

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**SC Department on Aging  
Agency Code: L060**

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# Table of Contents

Agency’s Discussion and Analysis .....	1
Agency Organization Chart .....	10
Reorganization and Compliance .....	11
Strategic Plan Results .....	14
Strategic Plan Development .....	20
Budget Data .....	26
Legal Data .....	28
Services Data.....	36
Partnerships Data.....	37
Reports Data .....	43
Submission Form.....	45

<b>AGENCY NAME:</b>	South Carolina Department on Aging		
<b>AGENCY CODE:</b>	L060	<b>SECTION:</b>	040

## AGENCY'S DISCUSSION AND ANALYSIS

### The Department on Aging as the State Unit on Aging

By adhering to the mandates of the federal Older Americans Act (OAA), the Department on Aging works to meet the critical needs facing South Carolina's rapidly growing senior population through planning, advocacy, and by providing federal and state resources to the 10 Area Agencies on Aging. Under the OAA, the Area Agencies on Aging are considered regional planning authorities tasked with contracting locally to deliver services to seniors and vulnerable adults.

The South Carolina Department on Aging is the federally designated State Unit on Aging in South Carolina and adheres to the Older Americans Act (OAA). The OAA outlines the framework for the Department on Aging to coordinate programs and administer federal funding. The OAA mandates national statutory requirements but allows some flexibility for each state to address its own specific needs.

With the state's aging population increasing, the Department on Aging meets the OAA mandate to serve seniors, persons with disabilities, and vulnerable adults with the greatest social and economic needs, by advocating, facilitating, coordinating, educating, granting, and regulating, as well as providing critical funding for aging services and programming. The Department on Aging is also the clearinghouse for aging data and information and serves as a think tank for planning, and innovative ideas in order to meet the needs of seniors and adults with disabilities.

Through the Older Americans Act (OAA), the Department on Aging is responsible for administering all of the federal OAA funds allocated for South Carolina, as well as state-appropriated funds. Federal law requires the Department on Aging to allocate aging funds through the federally approved Intrastate Funding Formula to the 10 Area Agencies on Aging (AAAs). State Proviso 40.5 stipulates that all state funds appropriated for Home and Community-Based Services (aging services) are to be allocated to the Area Agencies on Aging (AAAs) based on the methodology of the Intrastate Funding Formula.

The OAA gives the AAAs the authority to procure for aging services locally, usually in individual counties through competitive procurement. Once contracted, the service providers deliver a wide range of aging services offered locally to seniors. Each AAA establishes legal contractual relationships with its respective county providers. The OAA federal statutes prevent the Department on Aging from being involved in the local procurement of services.

### **Services provided through Department on Aging Funding**

The Department on Aging funds numerous resources and services for seniors and adults with disabilities in South Carolina. These critical services provide assistance that benefits seniors and adults with disabilities by allowing them to live at home independently and safely for as long as possible, thereby preventing costly institutional placement. Direct services provided through federal and state aging funds include rental assistance, legal services, respite care, caregiver support, nutrition, health promotion, disease prevention programs, transportation, homemaker services, minor home repair, and Long Term Care Ombudsman programs. The Area Agencies on Aging (AAA) received **28,808** calls through the Information and Assistance/Referral (I&R/A) system this past year to assist seniors. For older adults to receive services through the AAA's, they must conduct assessments on the clients. The AAAs conducted **22,066** assessments this past year. Additionally, the Department on Aging offers insurance counseling, Medicare fraud prevention through the Senior Medicare Patrol Program, Dementia 101 training, and I&R/A services.

<b>AGENCY NAME:</b>	<b>South Carolina Department on Aging</b>		
<b>AGENCY CODE:</b>	<b>L060</b>	<b>SECTION:</b>	<b>040</b>

**Department on Aging Strategic Planning**

The Department on Aging’s planning process is an ongoing activity that evaluates the met and unmet needs of a rapidly growing senior population. The department’s leadership conducts ongoing meetings and planning sessions with staff, the AAAs, and regional service providers. The South Carolina Department on Aging hosted its first annual Aging Summit in Columbia in June 2023. The purpose of this summit was to create space for meaningful conversations with SCDOA, AAAs, and service providers to connect, to share educational, informative updates, and effective practices that improve the well-being of the older adults in our communities.

SCDOA provides monthly reports (formerly stated as SC ACT) to internal staff, AAA Directors, and programmatic workforce that compiles statewide and regional data across multiple programs and data systems. These reports highlight presenting and unmet needs and reflect trends and practices within a region and its statewide impact. There were **66,703** presenting needs reported in our system over the last year. During that year, additional programs were added and reports have been utilized across the Aging Network for programmatic planning and managerial purposes. Tracking program integrity has enhanced the opportunity for technical assistance and corrective action plans developed to resolve issues when needed.

GetCareSC ([www.GetCareSC.com](http://www.GetCareSC.com)) is a website designed to be a one-stop-shop for older adults, adults with disabilities, and caregivers to find resources, service providers, and educational information. This platform is a representation of our agency’s partnerships with other governmental agencies, non-profit organizations, for profit organizations, and advocacy groups. Over the past year, the agency has been able to utilize grant opportunities to add a staff member with a public health focus for resources, as well as planning for enhancement opportunities for the website. With the additional staff, current service providers in the resource database have been updated for accuracy and new resources have been recruited and added. Educational articles have doubled this past year to provide information to communities across South Carolina who utilize our website or follow our social media. There are exciting opportunities in the near future for enhancements in the sites functionality and features, as well as engagement with more partners and their resources to serve our target populations.

The Department on Aging is guided by its 2021 – 2025 State Plan on Aging which was approved by the United States Department of Health and Human Services (USDHHS) and the Administration for Community Living (ACL) in 2021. This Plan is the blueprint directing the department as it works to achieve its goals, established by a comprehensive agency and network strategic planning process.

SCDOA recognizes the fact that our older population and adults with disabilities are more at risk during emergency situations. In order to ensure our most vulnerable population receives the resources they need in emergency situations, SCDOA continues to work with the EMD and SEOC in ESF-6 (Mass Care Operations) as needed for future emergency events. SCDOA continues to participate in conference calls to receive updates and additional training. SCDOA staff is assigned to the Essential Service Function (ESF-6) at the State Emergency Management Division’s State Emergency Operations Center.

This past year, SCDOA partnered with SC ABEL to assist our disabled population during emergencies. This partnership provided weather assistance kits to **100** older adults who required assistance during incremental weather to ensure their safety.

**Partnerships and Initiatives Conducted**

**Veterans’ Affairs Initiatives** - The SCDOA partnered with the SC Veterans Affairs during the emergency to meet the needs of veterans and seniors. Veterans volunteered to assist aging service providers throughout the state. The SCDOA looks forward to continuing this partnership.



<b>AGENCY NAME:</b>	<b>South Carolina Department on Aging</b>		
<b>AGENCY CODE:</b>	<b>L060</b>	<b>SECTION:</b>	<b>040</b>

**Partnership with the United States Army and the State of South Carolina** - In August 2022, the South Carolina Department on Aging, the State of South Carolina, and the United States Army joined forces to assist soldiers in connecting them with interviews and employment after leaving the service through the U.S. Army Partnership for Your Success (PaYS) Program. The PaYS program is a partnership between the U.S. Army, multiple companies, and other public sector agencies. This partnership confirms the value of military service to the nation.

**Governors Summit on Veterans Affairs** – SCDOA, along with other state agencies and partners, participated in the 2nd Annual Governor’s Summit to discuss and share data on how we were addressing the important needs impacting our Veterans, such as transportation.

**Social Isolation Task Force** - In partnership with the South Carolina Institute of Medicine and Public Health, the South Carolina Department on Aging has collaborated with South Carolina experts and those with lived experiences to create state-specific recommendations to reduce social isolation in older adults. The recommendations in the report are noted as the top areas of concern and have suggested ways to reduce problems associated with social isolation in our most vulnerable population. These findings were released in June 2023. This group of more than forty stakeholders met monthly to address this critical issue. A new coalition will be established to ensure that the efforts of the Task Force to reduce the social isolation in older adults continue, to lead the charge, and to continue building partnerships and fostering intervention strategies across sectors.

**Robotic Companion Pets** - Our agency has continued the Robotics Companion Pets initiatives aimed at providing support to caregivers of persons with Alzheimer’s and Related Dementias and in long-term care facilities. In addition, our agency has continued our partnership with the University of SC, College of Social Work to form a pre-test & post-test in SC ACT to capture the data on how beneficial the robotic pets were to seniors.

**Social Isolation Project with Palmetto Care Connections** - In partnership with Palmetto Care Connections, SCDOA expanded the social isolation pilot to provide free Chrome Books and digital literacy training to an additional 60 seniors in Charleston, Lexington, and Hampton Counties.

**Social Isolation Project with Walton Options**- Seniors are not the only group of people with high rates of social isolation. Social isolation and loneliness rates are also high among non-seniors with disabilities who reside in nursing homes. To address this problem, the SCDOA created a pilot to help 13 disabled people, aged 28-54, who live in nursing homes in two rural communities. SCDOA purchased individually designed iPads for each program participant to address their specific impairment(s). Participants received one-on-one digital literacy training from USC’s Assistive Technology program. Program participants learned how to stimulate their brains with games, connect with family and friends through Zoom and Facebook, and participate in telehealth visits. Upon learning how to use the devices, the residents were able to participate in peer support groups facilitated by MUSC’s SC Safe Seniors Program. Walton Options Center for Independent Living is continuing to manage this pilot.

**Alzheimer’s Association** - In collaboration with DHEC in working through their awarded BOLD (Building Our Largest Dementia Infrastructure) Grant, the SCDOA’s ARCC Council acted as the governing body to help inform recommendations for the Statewide Plan to Address Alzheimer’s Disease and Related Dementias (ADRD). This five-year plan focuses on five major components: Education for Healthcare Providers and the general public, Advocacy and Policymaking, Access and Connection to Care, Caregiver Support, and Improved access to coordination of and uses of ADRD data and resources. While all ARCC Council members were involved, other key stakeholders, such as the Alzheimer’s Association, SCDSS, SCDHHS, and many others, participated.

<b>AGENCY NAME:</b>	<b>South Carolina Department on Aging</b>		
<b>AGENCY CODE:</b>	<b>L060</b>	<b>SECTION:</b>	<b>040</b>

**Healthy Palmetto Initiative – Partnership with SC Thrive** - SCDOA partnered with SC Thrive to increase senior enrollment in SNAP Benefits by producing a Senior SNAP Toolkit. This toolkit assists older adults with understanding SNAP, myth-busting, and identifying allowable deductions to help with increasing benefits. Additionally, training sessions are provided to community workers to better understand how to engage in conversations with older adults about SNAP, how to apply, and how they can use specific deductions to increase their benefits.

**Senior Day** - In recognition of Older Americans Month, SCDOA hosted our annual Senior Day Celebration in May 2023. We were able to celebrate with our seniors and learn what it means to explore diversity among our older adults and how we, as a state unit on aging, can combat stereotypes for aging adults. This year’s theme was Aging Unbound.

**Senior Soiree Events** - SCDOA held and hosted Senior Soiree events across the state in Williamsburg, Greenville, Charleston, and Richland counties. These events educated hundreds of seniors and adults with disabilities on COVID-19. Through partnerships with other agencies and vendors, we provided COVID-19 shots and boosters, lunch, games, music, and other exciting activities for participants to enjoy.

**World Elder Abuse Day** - In recognition of World Elder Abuse Day, June 15, 2023, SCDOA led a team of agencies, including SC Victims Assistance, MUSC’s Elder Abuse and Mistreatment Program, SCADVASA, SC Respite Coalition, and others, in a day of virtual events that included a Proclamation from the Governor and a series of panels to highlight the problem of elder abuse.

**Home Stabilization Funding** - In partnership with the Department of Social Services, SCDOA received an award of **\$200,000.00** to help vulnerable adults, elderly adults, and adults with disabilities remain in their homes and not enter into APS custody. This program is at no cost to the adults and by addressing the safety issues in the homes, an adult is better situated to age in place.

**Partnership with SC Women Involved in Rural Electrification (SC WIRE)** - SCDOA’s Long Term Care Ombudsman Program partnered with SC WIRE (SC Women Involved in Rural Electrification) to provide **600** personal hygiene kits to residents of residential care facilities for relocation when they are displaced.

**Major Achievements**

**ADRC No Wrong Door Grant** - Under ADRC, this grant allowed us to have Our Best Shot Campaign that produced four videos (a vaccine video, a senior video, a 30-second commercial, and a 60-second disabilities video) through the No Wrong Door Grant. We reached hundreds of seniors with these videos to encourage them to receive their COVID-19 vaccine.

**Master Plan on Aging Collaboration Grant Recipient** - In partnership with The SCAN Foundation and West Health, the Center for Health Care Strategies (CHCS), SCDOA was one of ten states selected to participate in a multi-state learning collaborative to advance Multisector Plans for Aging (MPAs). The MPA connects the public, private, and independent sectors in renovating systems-based solutions that touch all the major areas of the aging life experience (e.g., health, human services, housing, transportation, consumer affairs, employment, and income security). It brings visibility to population aging priorities using data and stakeholder input to establish measurable outcomes to address those priorities while acknowledging infrastructure differences (i.e., provider availability, transportation, internet, and cell service) across urban and rural localities. (See attached Blueprint document)

**Long Term Services and Supports (LTSS) Grant** - The South Carolina Department on Aging (SCDOA) was recently awarded a grant through the Administration for Community Living called “Improving Access to Long Term Supports and Services (LTSS) for Individuals and Family Caregivers.” This grant is centered around establishing a formal No Wrong Door System for South Carolina that will encompass

<b>AGENCY NAME:</b>	<b>South Carolina Department on Aging</b>		
<b>AGENCY CODE:</b>	<b>L060</b>	<b>SECTION:</b>	<b>040</b>

State Governance and Administration collaboration, public outreach and coordination with key referral sources, person-centered counseling, and establishing streamlined eligibility for public programs.

As part of an effort to create the No Wrong Door System, SCDOA is working to establish South Carolina’s first No Wrong Door Governing Body. The Governing Body includes the Department of Social Services, Department of Health and Environmental Control, Department of Mental Health, Department of Disabilities and Special Needs, Department of Health and Human Services, Veterans Affairs, and key representatives from local organizations, older adults, family caregivers, and adults living with disabilities in South Carolina’s LTSS system.

**Expanding the Public Health Workforce within ACL’s Networks Grants** - The Community Resources Division received three No Wrong Door Grants to expand the Public Health Workforce in order to address the needs of our public health workforce. We hired three temporary grant employees including a public health specialist, a communications specialist, and a dementia care specialist.

**Department on Aging’s Significant Activities**

**Caregiver and Alzheimer’s Resource Division**

**Alzheimer’s Resource Coordination Center (ARCC) Accomplishments** - The ARCC updated and instituted the use of a holistic assessment tool to include OAAPS requirements for the Family Caregiver Support Program. In FY2022-2023, **4,962** family caregivers were assessed statewide for Family Caregiver Support Services, **5,949** caregivers received information or referrals related to family caregiving, and **339** Outreach events were conducted targeting family caregivers. Through the ARCC Grant, we provided funding for Respite grants for adult daycare centers in faith-based communities to establish “break rooms” for family caregivers.

**Lifespan Respite Grant Recipient** - The Lifespan Respite Grant is a competitive ACL-funded grant that SCDOA has been awarded since 2009. The primary purpose of this program is to build and sustain a comprehensive respite network across South Carolina for caregivers of individuals with disabilities across the lifespan. The primary partner for the Lifespan Respite grant is the South Carolina Respite Coalition (SCRC).

**Family Caregiver Division** - The Family Caregiver Division in recognition of National Family Caregivers Month, hosted the “Family Caregiver Conference” in November 2022. The conference was a hybrid in-person/virtual event to provide family caregivers with information, education, and resources regarding family caregiving.

Since April 2023, the Dementia Specialist began hosting monthly “Dementia 101” Zoom educational webinars to provide education to the community about dementia. Our caregivers are thirsty for knowledge on how to care for their loved ones. These webinars have been very well received.

SCDOA continued its partnerships with SC Department of Education, Kinship Care, and Carolina Family Engagement Center to enhance the outreach of the Seniors Raising Children component of the Family Caregiver Support Program and to support resources necessary for families and individuals.

**Community Services Resource Division**

**HUD Minor Home Modification Program** - Through the HUD Minor Home Modification Program, we assessed **60** homes, completed modifications in **25** homes, and have **27** homes in progress. We have referred **6** homes to our Home Stabilization Program.

<b>AGENCY NAME:</b>	<b>South Carolina Department on Aging</b>		
<b>AGENCY CODE:</b>	<b>L060</b>	<b>SECTION:</b>	<b>040</b>

**Rental Assistance** - SCDOA was able to assist almost **40** seniors who were at risk of being evicted with some COVID-19 funding. We spent over **\$117,000.00** assisting seniors across South Carolina with rental assistance.

**Faith-Based Symposium** - SCDOA held its fifth annual symposium for faith-based and community leaders. These symposiums provide faith-based communities and community leaders opportunities to gather to communicate, collaborate, and provide best practices on providing resources for their older congregation members. Our agency realizes the importance of spiritual health for our older adults that our faith-based communities provide. This was evident to us when the world shut down during COVID.

**SC Nutrition & Health Care Workgroup ('Food is Medicine') U of SC SNAP-Ed Initiative** - SCDOA continues to partner with the SC Nutrition & Health Care Workgroup ('Food is Medicine') U of SC SNAP-Ed Initiative. The purpose of this initiative is to convene state-level healthy eating and healthcare partners to increase coordination to identify and facilitate the implementation of state-level policy, systems, and environmental change strategies. Some of the strategies of the workgroup are to screen for food insecurity and refer to community resources, provide produce prescriptions, expand or improve transportation options, and provide guidance to rural health clinics on how to connect their most vulnerable patients to avail food and nutrition education resources in the community.

**SCDOA Long term Care Ombudsman Division -**

The LTCOP Education Conference was held on September 28th and 29th, 2022. The theme was "Renewing our Resolve" – an Educational Conference to reignite the Ombudsmen's passion for advocacy and come together again after COVID. National and local speakers discussed the many tragedies residents experienced through COVID-19, elder abuse and neglect, changes to regulations, resident rights, and team building. Ombudsmen left the conference equipped with tools to empower and advocate for residents in long-term care facilities and to identify abuse, neglect, and exploitation.

**Operations Spreading Joy** - The SCDOA continues the partnership Operation Spreading Joy that began during COVID-19 2020 with the SC Department of Corrections. This initiative gives facility residents handmade cards, artwork, and gifts made by inmates to target social isolation among the residents. This well-received initiative is offered a couple of times a year. Since it began, close to **10,000** items have been made by the inmates for our long-term care residents.

**Vulnerable Adult Guardian ad Litem Program (VAGAL-SC) –**

Through recruitment efforts, VAGAL SC brought in large classes of volunteers, resulting in our largest volunteer pool ever. VAGAL SC began offering virtual shadowing opportunities for volunteers to help them complete the training process. In September and December of 2022, VAGAL SC hosted in-person appreciation events to recognize the volunteers and the role they play in advocating for South Carolina's vulnerable adults and acknowledge each volunteer for their contributions to the VAGAL SC program. The VAGAL SC program worked with our marketing director to create a volunteer recruitment and training video.

- The VAGAL SC program assigned Guardians ad Litem for more than **338** new vulnerable adult cases.
- At least nineteen volunteers completed the training process to become Guardians ad Litem.
- The VAGAL SC program continued to develop partnerships with the Adult Protective Services division of the SC Department of Social Services. Examples of these partnerships included participating in Multidisciplinary Team meetings statewide, participating in APS hospital calls across the state, and meeting regularly with staff members from the state office at Adult Protective Services.
- The Vulnerable Adult Fund committee approved several expenditures providing vulnerable adults served by the VAGAL SC program with necessary goods and services, such as, clothing, shoes, and blankets. All items were paid for by donations made to the fund.



<b>AGENCY NAME:</b>	<b>South Carolina Department on Aging</b>		
<b>AGENCY CODE:</b>	<b>L060</b>	<b>SECTION:</b>	<b>040</b>

**IT Division –**

With the influx of funding, the SCDOA continues to conduct extensive monitoring of program/service policies, funding streams, and grant-related activities. In the last fiscal year, SCDOA IT worked with State Procurement on a request for a proposal to replace our client financial tracking system. The 25-year-old system is being replaced with a set of best-of-breed applications that will expand the capabilities and set the SCDOA programs up for the next 25 years. This new solution will help the agency make data-driven decisions and assist the agency in tracking the impact services are having on the aging and disabled in the state.

**Department on Aging Risk Assessment and Mitigation Strategies**

Our agency has continued to work with the aging network and our federal, state, and public/ private partnerships to meet the needs of our older population, which has quickly become the fastest-growing population in the US. We know that we must coordinate and collaborate with these stakeholders to meet the needs that will continue to keep our older adults, caregivers, and those with disabilities actively engaged and living healthy, independent lives while they are allowed to age in place with dignity and choice. There is a need to increase the aging network's capacity to provide person-centered services for seniors, persons with disabilities, caregivers, and vulnerable adults. Failure to meet this goal could result in declining levels of health among the senior population and greater levels of costly institutionalization. Considering that we already have a nursing home bed shortage, this would exasperate the problem.

As well as continuing to meet our goals to keep our older adults active in their communities, we have also continued to advocate and intervene to prevent abuse, neglect, and exploitation of seniors and adults with disabilities living in long-term care facilities. It would be detrimental to the health, safety, welfare, and rights of residents in long-term care facilities if we are not able to meet this goal.

The potential most negative impact should SCDOA not be able to meet the agency goals and objectives would be the detrimental impact on the health, safety, welfare, and rights of residents in long-term care facilities.

To mitigate the potential negative impact on the population we serve, we must continue to communicate and collaborate with our stakeholders and other agencies to ensure we are meeting the needs of our older adults. Some of these partners serve senior clients but without the strict laws, regulations, and requirements that SCDOA must adhere to be the federally designated state unit on aging.

**Options for General Assembly**

1. Establish protocols for human services agencies, including the Department on Aging, to share data and cross reference clients to eliminate duplication of services and to promote efficiencies in systems.
2. Our state law mandates the inclusion of Department of Disabilities and Special Needs (DDSN) and Department of Mental Health (DMH) facilities as part of the Long Term Care Ombudsman program's investigative responsibilities and because the number of long-term care facilities is expanding funding should be provided to ensure adequate staff to meet these growing obligations.
3. Greater funding discretion for non-Older Americans Act service needs. In 2019, an According to the needs assessment conducted in 2019 by the Area Agencies on Aging, the majority of needs identified can be addressed by the Older Americans Act services available statewide through federal and state funding. However, there were several needs that the Department on Aging and the aging network have limited financial discretion to address, such as pest control. Additional funding to pay for these services would help keep our older adults living independently at home.

<b>AGENCY NAME:</b>	<b>South Carolina Department on Aging</b>		
<b>AGENCY CODE:</b>	<b>L060</b>	<b>SECTION:</b>	<b>040</b>

## **Employee Recruitment and Retention**

This past year, we felt it was imperative to also focus the agency's attention on ensuring our staff were given opportunities to grow in their professional development. Based on our agency's commitment to professional development, we provide our employees with strong leadership, engage our employees, evaluate employee performance, provide them with frequent feedback, value all employees, offer competitive pay, and encourage a work-life balance. Our goal is to strive to create supportive work environments.

The professional development training offered to all staff included but was not limited to Effective Communication; Conflict Resolution; Coaching for Results; Diversity, Equity, Inclusion and Belonging; Organizational Leadership; and Workplace Harassment.

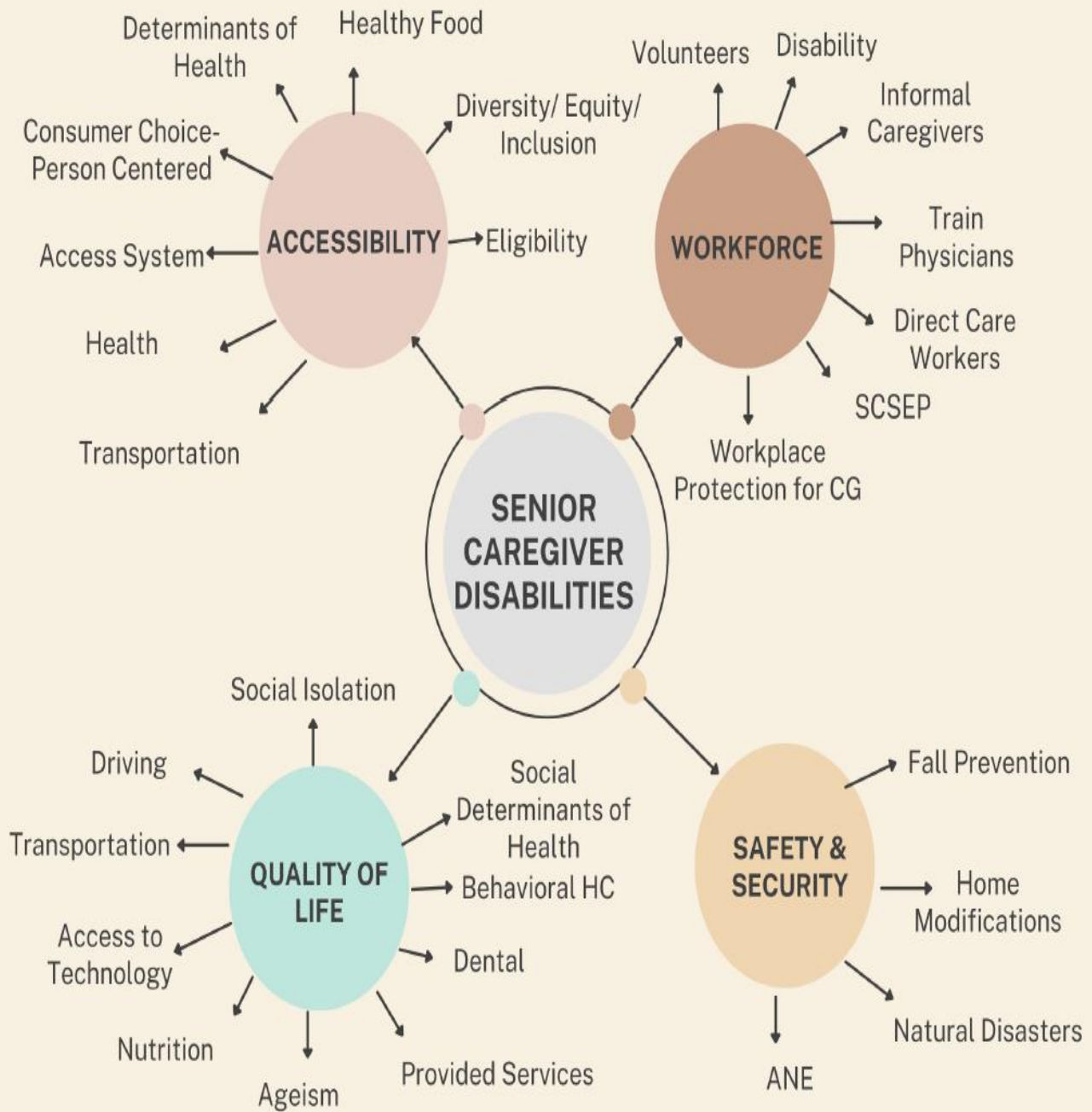
Along with this training, support activities like individual coaching, group coaching, non-management listening sessions, management listening sessions, and leadership support for workplace challenges were provided. Our continued goal is to strive to create a supportive work environment. For example, we incorporated bi-weekly lunches with co-workers, compressed workweek schedules, monthly staff meetings to recognize and celebrate staff birthdays, additional professional development (Department of Administration): CPM (Certified Public Manager, APM (Associate Public Manager), supervisory practices, conflict resolution, and allowing employees to recognize their peers/coworkers through kudos box placed in the break room.

## **Retention Methods**

As previously mentioned, we offer ongoing professional development, compressed work weeks, flexible work schedules within specified guidelines, appreciate hard work and dedication, and, most importantly, create a culture of open communication. We are currently looking at our strategic plan and getting employee's input. We want our employees to have a sense of belonging and want to minimize micromanagement to encourage team collaboration. Over this past year, we have found that employees want to be part of an inclusive culture. Our ultimate goal is to provide opportunities for our employees to maximize their potential in their perspective divisions.

<b>AGENCY NAME:</b>	South Carolina Department on Aging		
<b>AGENCY CODE:</b>	L060	<b>SECTION:</b>	040

**SC DEPARTMENT ON AGING**  
**2023-2024 BLUEPRINT**



Targets: Person, Laws, Services, Research, Future Solutions, Empowerment/ Education

AGENCY NAME:

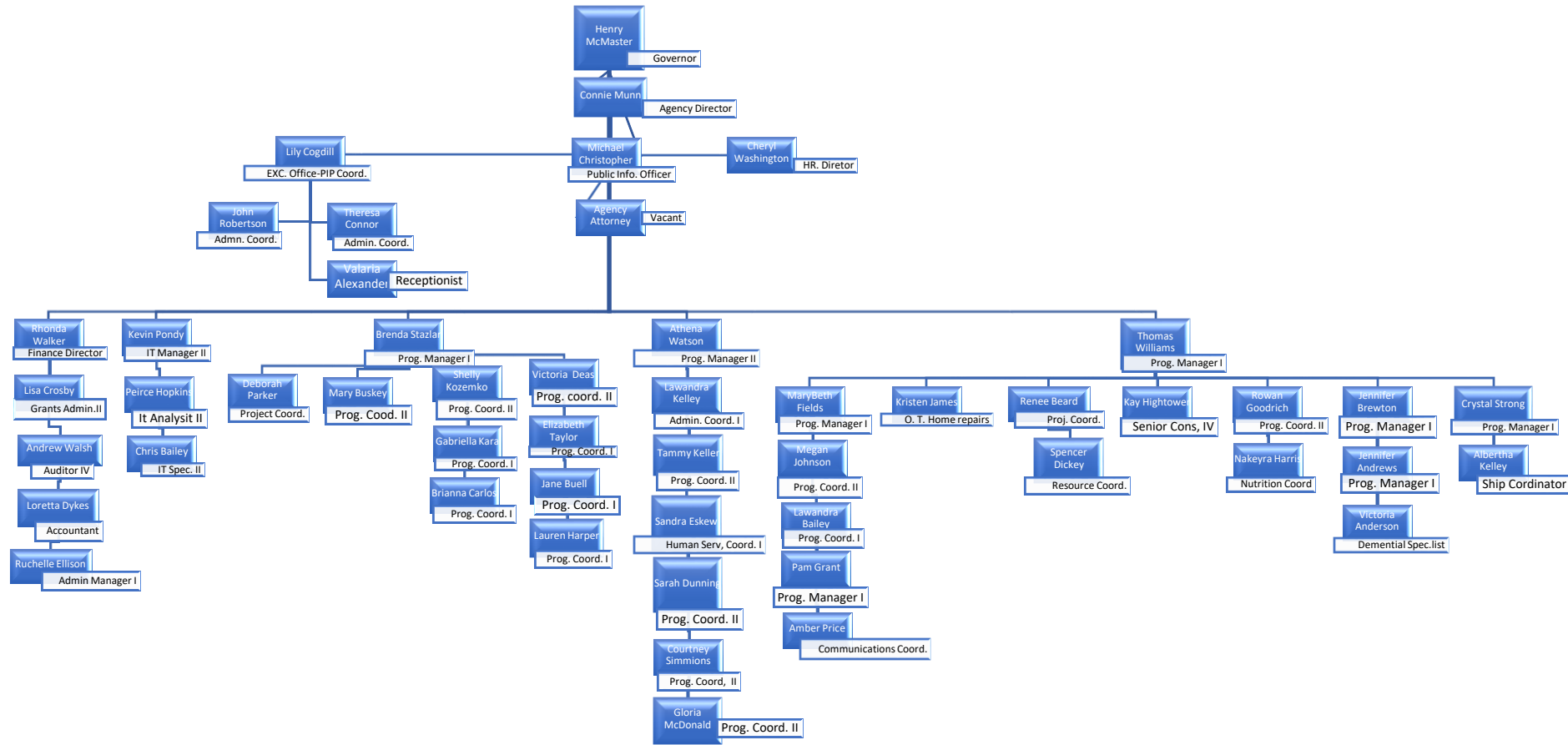
South Carolina Department on Aging

AGENCY CODE:

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040





# 2023

## Reorganization and Compliance

as submitted for the Accountability Report by:

### L060 - Department of Aging

#### Primary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Lisa	Crosby	Grant Administrator	lcrosby@aging.sc.gov	803-734-9950

#### Secondary Contact

First Name	Last Name	Role/Title	Email Address	Phone
Lily	Cogdill	Program Coordinator-PIP	lcogdill.@aging.sc.gov	803-734-9875

#### Agency Mission

**Adopted in:**

**2019**

The Department on Aging adheres to the core mission of the federal Older Americans Act (OAA) to meet the present and future needs of South Carolina's seniors and vulnerable adults. Through its programs and services, the agency enhances the quality of life for seniors through advocacy, planning, and developing resources in partnership with federal, state governments, local governments, nonprofits, the private sector, and individuals.

#### Agency Vision

**Adopted in:**

**2019**

The vision set forth by the Department on Aging allows for seniors and vulnerable adults to enjoy an enhanced quality of life, contribute to communities, have economic security, and receive supports necessary to age independently with choice and dignity by adhering to the core mission established by the federal Older Americans Act (OAA).

#### Recommendations for reorganization requiring legislative change:

None

#### Agency intentions for other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in the succeeding fiscal year:

1. House oversight committee review completed in FY2023 and final review will be in October FY24; 2. Procurement Buyer is now under the Finance Director.

#### Significant events related to the agency that occurred in FY2023

Description of Event	Start	End	Agency Measures Impacted	Other Impacts
Palmetto Senior Show, Senior Day at the SC Fair Grounds	January	May	Evaluate, monitor, and modify aging service programs to maximize the number of people served with state and federal funding, and to ensure programs and services are cost effective and meet best practices, as well as, to achieve greater accountability and transparency.	Seniors from around the state came together, vendors had bags, seniors ate together, danced and enjoyed a day just for them.
New Volunteer Trainings for FY2023	July	April	Provide state leadership in ensuring the rights of older individuals, improve state capacity to provide legal assistance, and provide training and assistance designed to improve the quality and quantity of legal services provided to older individuals.	SC Vulnerable Adult Guardian Ad Litem Program (VAGAL SC). Train volunteers to advocate in family court for vulnerable adults who are in the custody of the SCDSS. VAGAL volunteers help to protect the vulnerable adults across South Carolina from abuse, neglect, self-neglect, and exploitation. 48 for FY2023 and now available on YouTube

Family Caregiver Conference	November	November	Expand and increase numbers of caregivers recipients in SC through Title III-E or State Home and Community-Based Services.	SC Department on Aging hosted the Family Caregiver Conference in November 2022 was a hybrid in-person/virtual event to provide family caregivers information, education, and resources regarding family caregiving.
Dementia 101	April	August	Provide statewide coordination, service system development, information and referral, and caregiver support services to individuals with Alzheimer's disease and related disorders, their families, and caregivers.	Four Monthly Zoom Webinars for Dementia 101 to provide education to the community about dementia. Now available as YouTube Videos
Long-term Care Ombudsman Program Conference	September	September	Provide state leadership in ensuring the rights of older individuals, improve state capacity to provide legal assistance, and provide training and assistance designed to improve the quality and quantity of legal services provided to older individuals.	Long-term Care Ombudsman Conference held September 2020 two day educational conference to reignite Ombudsmen's passion for advocacy. Theme was "Renewing our Resolves". National and local speakers discussed the many tragedies residents experienced through Covid, elder abuse, changes to regulations, resident rights, and team building.
Our Best Shot Campaign	January	January	Increase the total number of outreach activities directed at the most vulnerable senior victims of abuse, neglect and exploitation.	Out reach for seniors and older adults with disabilities to get information, transportation, and help with getting their covid shots.
<b>Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? (See also S.C. Code Ann. § 60-2-20).</b>				<b>Yes</b>
<b>Reason agency is out of compliance: (if applicable)</b>				
<b>Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 20-1-10 through 20-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).</b>				<b>Yes</b>
<b>Does the law allow the agency to promulgate regulations?</b>				<b>No</b>
<b>Law number(s) which gives the agency the authority to promulgate regulations:</b>				

<b>Has the agency promulgated any regulations?</b>	No
<b>Is the agency in compliance with S.C. Code Ann. § 1-23-120 (J), which requires an agency to conduct a formal review of its regulations every five years?</b>	Yes
<b>(End of Reorganization and Compliance Section)</b>	

# Strategic Plan Results

# FY2023

as submitted for the Accountability Report by:

L060 - Department of Aging

- Goal 1** Maintain effective and responsible management of OAA services offered through the SCDOA and within the 10 public service areas in South Carolina.
- Goal 2** Empower older adults to stay active and healthy through Older Americans Act services and other non-OAA services provided through the SCDOA and South Carolina Aging Network to aid older adults to live as independently as possible in their communities.
- Goal 3** Ensure the rights of older adults and persons with disabilities and prevent their abuse, neglect, and exploitation through the State Long-Term Care Ombudsman Program, elder abuse awareness, and prevention activities including legal services and the Vulnerable Adult Guardian ad Litem Program.

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
<b>1.1 Evaluate, monitor, and modify aging service programs to maximize the number of people served with state and federal funding, and to ensure programs and services are cost effective and meet best practices, as well as, to achieve greater accountability and transparency.</b>														
<b>State Objective: Education, Training and Human Development</b>														
1.1.1	To comply with federal monitoring regulations.	4	6		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of trainings	Actual Fiscal Monitoring reports as of June	Maintained by Finance	AAA's and SCDOA staff	SCDOA and AAA's	0100.000000.000	Changed strategy description for FY2021
1.1.2	To comply with federal monitoring regulations.	20	20		Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of monitoring's	Actual Fiscal Monitoring reports as of June	Maintained by Finance and program managers	AAA's and SCDOA compliance requirements	SCDOA and AAA's	0100.000000.000	Changed strategy description for FY2021
1.1.3	To decrease the waiting list for SC. Seniors	1%	1.5%	1.10%	Percent complete	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Decrease of client waiting lists	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SCDOA and AAA's	0500.200100.000	
1.1.4	To comply with the Older Americans Act in complying with all AAA's technical and training needs.	25,267	26,530	25,197	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of clients	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC Older Adults, people with disabilities, and their family caregivers	0500.200100.000	
<b>1.2 To enhance the quality of life by improving access to home and community-based services(HCBS) for underserved African Americans with Alzheimer's Disease and Related Disorders (ADRD) and their caregivers in 16 rural counties.</b>														
<b>State Objective: Education, Training and Human Development</b>														
1.2.1	Implement more trainings statewide	192	192		Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SCIES system	SCEIS System	Maintain independence of older adults	SC older adults	0500.200100.000	
1.2.2	Expand total outreach efforts and awareness of Alzheimer's and direct service vouchers administered through the AAA's in the targeted 16 rural counties.	110	110		Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>1.3 Address Home Care in a progressive level of need that a program beneficiary usually experiences when dealing with a condition that requires assistance with instrumental or routine activities of daily living to assist older individuals, families, and/ or caregivers to overcome specific barriers to maintain, strengthen, and safeguard independent functioning in the home to delay institutionalization and improve the individual's or caregivers quality of life and include personal care, homemaker and chore assistance</b>														
<b>State Objective: Education, Training and Human Development</b>														
1.3.1	Expand Title III Services	2,704	2,839	2,608	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>1.4 Address Minor Home Repairs to help seniors to stay safely in their homes as long as possible and to avoid institutionalization, prevention of falls, and other safety issues by making the necessary home repairs to low income senior homeowners.</b>														
<b>State Objective: Education, Training and Human Development</b>														



Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.4.1	Expand and provide awareness of seniors receiving minor home repairs to their homes through our agency	252	265	377	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	ADM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>1.5 Increase and expand the SC Senior Employment Opportunities Program (SCSEP) with employment and job trainings for low-income older adults in need of additional income.</b>										<b>State Objective: Education, Training and Human Development</b>				
1.5.1	Expand and provide awareness in job training through partnerships between SCDOA and AAAs, workforce development, Goodwill industries, and other aging network stakeholders.	118	118	112	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	WorkforceGPS system	WorkforceGPS system DOL	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>1.6 To be proactive and continue in Emergency Preparedness and Coordination especially during national disasters and Covid-19 Pandemic. Ensure regional policies in place and evaluated annually, or as necessary, ensure safety of older adults and persons with disabilities before, during, and after an emergency.</b>										<b>State Objective: Education, Training and Human Development</b>				
1.6.1	Provide awareness of Senior Emergency Planning	2	2	0	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	Sign in sheets for training kept by SCDOA management	SCDOA Management	Maintain independence of older adults	SC older adults	0500.200100.000;0100.000000.000	First one will be September 26, 2023
<b>1.7 Increase the number of individuals who contribute to the South Carolina Eldercare Trust Fund(ECT) through a check-off on state income tax forms or through direct contributions in order to provide more state funding for aging services.</b>										<b>State Objective: Education, Training and Human Development</b>				
1.7.1	Help elder care trust fund grow with check-off contributions	\$ 500.00	\$ 500.00	\$ 23,253.24	Amount	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SCEIS state system	SCEIS System	Maintain independence of older adults	SC older adults	0500.202000X000	Changed to the Actual amount donated from the Check-off on taxes.
<b>1.8 Provide critical nursing home bed information to older adults who are unable to remain in their home safely and independently.</b>										<b>State Objective: Education, Training and Human Development</b>				
1.8.1	Provide awareness of accessing the bed locator website	18,615	19,546	20,016	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>1.9 Educate medical professionals about the geriatric loan forgiveness program in South Carolina to serve a growing senior population.</b>										<b>State Objective: Education, Training and Human Development</b>				
1.9.1	Expand and provide awareness of the available fellowships grants available through our agency	5	5	1	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SCDOA Management files	SCDOA Management files	Maintain independence of older adults	SC older adults		
<b>2.1 Provide and increase the number of individuals seeking information and Referral/Assistance (I&amp;R/A) services that offer seniors and their caregivers with current information regarding insurance and Medicare.</b>										<b>State Objective: Healthy and Safe Families</b>				
2.1.1	Expand partnerships statewide through individuals, faith groups, and organizations who can assist with resources to provide outlets of marketing, outreach, and educational resources to increase awareness of the services provided through the AAA's	1,200	1,200	43,884	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of I&R/A services	SC ACT	Vision link	Maintain independence of older adults	I&R/A totals	0500.200100.000	
<b>2.2 Provide and increase the number of older adults and persons with disabilities and their caregivers receiving applicable insurance counseling and information regarding Medicare enrollment, Medicare part D prescription plans, and Medicare Advantage plans through programs associated with State Health Insurance Assistance program(SHIAP), Medicare Improvements for Patients and Providers Act (MIPPA) and Senior Medicare Patrol(SMP).</b>										<b>State Objective: Healthy and Safe Families</b>				

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number	
													Responsible	Notes
2.2.1	Expand the awareness and enrollment to of older Adults and adults with disabilities enrolled in prescription drug coverage that meets their financial and health needs through SHIAP, MIPPA, and SMP by 5% annually.	13,892	14,587	16,828	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SHIP Tracking and Reporting System (STARS) & SIRS System	Federal STARS Servers	Maintain independence of older adults	I&R/A totals	0500.200100.000	
2.2.2	Expand the awareness and enrollment to of older Adults and adults with disabilities enrolled in counseling sessions and number of consumers and caregivers receiving SMP counseling by offering Medicare 101 to new Medicare beneficiaries	310	325	320	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SHIP Tracking and Reporting System (STARS) & SIRS System	Federal STARS Servers	Maintain independence of older adults	SC older adults	0500.200100.000	
2.2.3	Raise awareness of local SHIAP, MIPPA and SMP Services.	19,401	20,371	30,324	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SHIP Tracking and Reporting System (STARS) & SIRS System	Federal STARS Servers	Maintain independence of older adults	SC older adults	0500.200100.000	
2.2.4	Expand awareness of fraud to reduce the number of consumers misinformed about providers for MA coverage	2	5	7	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SHIAP Program Manager	SHIAP Program Manager, listed in grant applications	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.3</b>	<b>Increase, expand, and improved participation in congregate and home delivered meals along with expanding and improving nutrition education through collaboration and service provision.</b>										<b>State Objective: Healthy and Safe Families</b>			
2.3.1	Raise awareness of home-delivered meals and congregate meals served statewide.	25,469	26,742	224,042	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.3.2	Increase the services provided statewide	3,100,683	3,131,690	2,469,714	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.4</b>	<b>Partner with multiple other entities to create sustainable solutions of food insecurity to improve, expand, and build a statewide participation in nutrition services available to seniors.</b>										<b>State Objective: Healthy and Safe Families</b>			
2.4.1	Grow partnerships statewide through Foodbanks, food pantries, Food share SC, and assess for any gaps in support.	5	10	10	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	SCIEC Vendor listing	SCIEC Vendor listing	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.5</b>	<b>Enhancing South Carolina's Senior Centers to create and support senior centers that offer vibrant activities and multiple services by aiding older adults to live independently in the community as long as possible.</b>										<b>State Objective: Healthy and Safe Families</b>			
2.5.1	Implement a social isolation pilot program for seniors and older adults with disabilities with social isolation issues.	2	4	4	0	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	Pilot programs through agency grants	Pilot programs through agency grants	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.6</b>	<b>Increase the availability and sustainability of Evidenced-based programs(EBPs) that improve quality of life, health, level of independence, and overall well-being.</b>										<b>State Objective: Healthy and Safe Families</b>			

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.6.1	Encourage new evidence-based programs statewide.	6,517	6,843	7,180	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.7 Increase and serve more eligible older adults with Transportation needs by coordination a transportation system that enhances the lives of SC older adults, giving them the ability to live independently for as long as possible in the community.														State Objective: Healthy and Safe Families
2.7.1	Encourage new transportation services statewide.	2,268	2,381	2,399	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.8 Expand and increase numbers of caregivers recipients in SC through Title III-E or State Home and Community-Based Services.														State Objective: Healthy and Safe Families
2.8.1	Work statewide with new partners to get awareness of family caregivers support through services.	3,430	3,602	4,618	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.8.2	Expand family caregivers with more outreach events.	1,624	1,705	495	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.8.3	Expand the awareness of Older adults raising children caregivers statewide.	118	124	237	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.8.4	Expend services by applying for more federal grants. To strengthen relationships with organizations and governmental entities that provide services to individuals with disabilities and their caregivers.	5	5	1	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	Grants Administration	Grant solutions	Maintain independence of older adults	SC older adults	Depends on what type of grant awarded.	
2.9 Develop new public and private partnerships that further expand and strengthen SC's Coordinated Lifespan respite system at state and local levels, inform policy and engage a broader cross-section of stakeholders into a more formal Lifespan Respite Coalition for future sustainability.														State Objective: Healthy and Safe Families
2.9.1	Expand total local partnerships and collaboration annually utilizing supplemental programs such as " Break Room project"	5	5	2	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.9.2	Expand total outreach efforts and awareness of Lifespan Respite services provided	20	20	38	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.9.3	Provide more funding for ARCC applicants. Provide statewide coordination, service system development, information and referral, and caregiver support services to individuals with Alzheimer's disease and related disorders, their families, and caregivers.	6	11	18	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	

Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
2.9.4	Provide and expand outreach events on ARCC. Provide statewide coordination, service system development, information and referral, and caregiver support services to individuals with Alzheimer's disease and related disorders, their families, and caregivers.		5	5	40	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>3.1 Provide Adult Guardian ad Litem services to vulnerable adults in South Carolina in cases of abuse, neglect, and exploitation.</b>		<b>State Objective: Healthy and Safe Families</b>													
3.1.1	Continue providing successful resolutions on open cases		521	521	500	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
3.1.2	Expand, train, and increase volunteers to help with cases		106	106	73	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.2 Provide state leadership in ensuring the rights of older individuals, improve state capacity to provide legal assistance, and provide training and assistance designed to improve the quality and quantity of legal services provided to older individuals.</b>		<b>State Objective: Education, Training and Human Development</b>													
3.2.1	Continue to expand outreach activities directed at the most vulnerable senior victims of abuse, neglect and exploitation.		15	15	18	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.3 Develop strong partnerships with pro bono attorneys, the SC Bar pro bono program, Office of the Attorney General, and the SC Department of Justice to operate a robust lawyer referral network for the elderly to address gaps between those priority cases enumerated in the Older American Act and the needs of the community at large</b>		<b>State Objective: Education, Training and Human Development</b>													
3.3.1	Continue formalizing partnerships between aging/disability and elder rights groups.		1	2	5	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.4 Enhance legal service delivery systems with a focus on victims of abuse, neglect, exploitation and housing issues.</b>		<b>State Objective: Education, Training and Human Development</b>													
3.4.1	Continue to provide legal services statewide		521	535	1,508	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.300100.000	
3.4.2	Continue to provide protection for vulnerable adults through out SC		513	513	1,386	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.300100.000	
<b>3.5 Identify and implement strategies to ensure that the Ombudsman Program is more effective and efficient in advocating for all residents in long-term care facilities, thereby improving the quality of life and quality of care for residents in long term care facilities.</b>		<b>State Objective: Education, Training and Human Development</b>													
3.5.1	Expand the awareness of efficiently tracking the total resident satisfaction outcomes and total complaint resolution for all residents in long-term care facilities		2,201	2,311	2,528	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	



Perf. Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.5.2	Continue to work more effective and efficient in advocating for all residents in long-term care facilities.	4,677	4,911	4,789	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0	
3.5.3	Continue to implement strategies to ensure that the Ombudsman Program is more effective and efficient in advocating for all residents in long-term care facilities	3,832	4,024	4,158	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
3.5.4	Continue to increase volunteers trained each Fical year	138	145	61	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.6</b>	<b>Empower residents and their families to resolve concerns through self advocacy, while creating a greater awareness of the Ombudsmen Program.</b>										<b>State Objective: Education, Training and Human Development</b>			
3.6.1	Continue to expand counseling's for residents and family	4,677	4,911	36	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.7</b>	<b>Maximize partnerships to prevent abuse, neglect and exploitation of older adults and older adults with disabilities.</b>										<b>State Objective: Education, Training and Human Development</b>			
3.7.1	Expand the awareness through holding more community education events about the prevention of elder abuse and exportation	2	4	148	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.8</b>	<b>Promote the rights of Healthy Connections Prime members through all phases of the traditional Medicaid and Medicare programs, while protecting the privacy of the member.</b>										<b>State Objective: Education, Training and Human Development</b>			
3.8.1	Provide awareness through the rights of Healthy Connections Prime members through all phases of the traditional Medicaid and Medicare programs	13,955	14,653	11,632	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Total numbers	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	

# Strategic Plan Development

# FY2024

as submitted for the Accountability Report by:

L060 - Department of Aging

- Goal 1** Maintain effective and responsible management of OAA services offered through the SCDOA and within the 10 public service areas in South Carolina.
- Goal 2** Empower older adults to stay active and healthy through Older Americans Act services and other non-OAA services provided through the SCDOA and South Carolina Aging Network to aid older adults to live as independently as possible in their communities.
- Goal 3** Ensure the rights of older adults and persons with disabilities and prevent their abuse, neglect, and exploitation through the State Long-Term Care Ombudsman Program, and else abuse awareness and prevention activities including legal services and the Vulnerable Adult Guardian ad Litem Program.

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
<b>1.1 Evaluate, monitor, and modify aging service programs to maximize the number of people served with state and federal funding, and to ensure programs and services are cost effective and meet best practices, as well as, to achieve greater accountability and transparency.</b>													
<b>State Objective: Education, Training and Human Development</b>													
1.1.1	To comply with federal monitoring regulations.	6	12	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	Sing in sheets from trainings will be kept for all trainings	Maintained by Finance	AAA's and SCDOA staff	SCDOA and AAA's	0100.000000.000	
1.1.2	To comply with federal monitoring regulations.	20	31	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	Maintained by fiscal and program managers	Maintained by Finance and program managers	AAA's and SCDOA compliance requirements	SCDOA and AAA's	0100.000000.000	
1.1.3	To decrease the waiting list for SC. Seniors	1.50%	1.10%	Percent complete	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased percentage from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SCDOA and AAA's	0500.200100.000	
1.1.4	To comply with the Older Americans Act in complying with all AAA's technical and training needs.	26,530	25,197	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC Older Adults, people with disabilities, and their family caregivers	0500.200100.000	
<b>1.2 To enhance the quality of life by improving access to home and community-based services(HCBS) for underserved African Americans with Alzheimer's Disease and Related Disorders (ADRD) and their caregivers in 16 rural counties.</b>													
<b>State Objective: Education, Training and Human Development</b>													
1.2.1	Implement more trainings statewide	192	0	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	SCIES system	SCEIS System	Maintain independence of older adults	SC older adults	0500.200100.000	
1.2.2	Expand total outreach efforts and awareness of Alzheimer's and direct service vouchers administered through the AAA's in the targeted 16 rural counties.	110	0	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>1.3 Address Home Care in a progressive level of need that a program beneficiary usually experiences when dealing with a condition that requires assistance with instrumental or routine activities of daily living to assist older individuals, families, and/or caregivers to overcome specific barriers to maintain, strengthen, and safeguard independent functioning in the home to delay institutionalization and improve the individual's or caregivers quality of life and include personal care, homemaker and chore assistance</b>													
<b>State Objective: Education, Training and Human Development</b>													
1.3.1	Expand Title III Services	2,839	2,608	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
1.4 Address Minor Home Repairs to help seniors to stay safely in their homes as long as possible and to avoid institutionalization, prevention of falls, and other safety issues by making the necessary home repairs to low income senior homeowners. State Objective: Education, Training and Human Development													
1.4.1	Expand and provide awareness of seniors receiving minor home repairs to their homes through our agency	265	377	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
1.5 Increase and expand the SC Senior Employment Opportunities Program (SCSEP) with employment and job trainings for low-income older adults in need of additional income. State Objective: Education, Training and Human Development													
1.5.1	Expand and provide awareness in job training through partnerships between SCDOA and AAAs, workforce development, Goodwill industries, and other aging network stakeholders.	118	112	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	WorkforceGPS system	WorkforceGPS system DOL	Maintain independence of older adults	SC older adults	0500.200100.000	
1.6 To be proactive and continue in Emergency Preparedness and Coordination especially during national disasters and Covid-19 Pandemic. Ensure regional policies in place and evaluated annually, or as necessary, ensure safety of older adults and persons with disabilities before, during, and after an emergency. State Objective: Education, Training and Human Development													
1.6.1	Provide awareness of Senior Emergency Planning	2	0	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	0	Sign in sheets for training kept by SCDOA management	SCDOA Management	Maintain independence of older adults	SC older adults	0500.200100.000;0100.000000.0000	
1.7 Increase the number of individuals who contribute to the South Carolina Eldercare Trust Fund(ECT) through a check-off on state income tax forms or through direct contributions in order to provide more state funding for aging services. State Objective: Education, Training and Human Development													
1.7.1	Help elder care trust fund grow with check-off contributions	\$ 500.00	\$ 23,253.24	Amount	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	SCEIS state system	SCEIS System	Maintain independence of older adults	SC older adults	0500.202000X000	
1.8 Provide critical nursing home bed information to older adults who are unable to remain in their home safely and independently. State Objective: Education, Training and Human Development													
1.8.1	Provide awareness of accessing the bed locator website	19,546	20,016	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
1.9 Educate medical professionals about the geriatric loan forgiveness program in South Carolina to serve a growing senior population. State Objective: Education, Training and Human Development													
1.9.1	Expand and provide awareness of the available fellowships grants available through our agency	5	1	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	SCDOA Management files	SCDOA Management files	Maintain independence of older adults	SC older adults		
2.1 Provide and increase the number of individuals seeking information and Referral/Assistance (I&R/A) services that offer seniors and their caregivers with current information regarding insurance and Medicare. State Objective: Healthy and Safe Families													
2.1.1	Expand partnerships statewide through individuals, faith groups, and organizations who can assist with resources to provide outlets of marketing, outreach, and educational resources to increase awareness of the services provided through the AAA's	1,200	43,884	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	SC ACT	Vision link	Maintain independence of older adults	I&R/A totals	0500.200100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
<b>2.2 Provide and increase the number of older adults and persons with disabilities and their caregivers receiving applicable insurance counseling and information regarding Medicare enrollment, Medicare part D prescription plans, and Medicare Advantage plans through programs associated with State Health Insurance Assistance program(SHIAP), Medicare Improvements for Patients and Providers Act (MIPPA) and Senior Medicare Patrol(SMP).</b>													
<b>State Objective: Healthy and Safe Families</b>													
2.2.1	Expand the awareness and enrollment to of older Adults and adults with disabilities enrolled in prescription drug coverage that meets their financial and health needs through SHIAP, MIPPA, and SMP by 5% annually.	14,587	16,828	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	SHIP Tracking and Reporting System (STARS) & SIRS System	Federal STARS Servers	Maintain independence of older adults	I&R/A totals	0500.200100.000	
2.2.2	Expand the awareness and enrollment to of older Adults and adults with disabilities enrolled in counseling sessions and number of consumers and caregivers receiving SMP counseling by offering Medicare 101 to new Medicare beneficiaries	325	320	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	SHIP Tracking and Reporting System (STARS) & SIRS System	Federal STARS Servers	Maintain independence of older adults	SC older adults	0500.200100.000	
2.2.3	Raise awareness of local SHIAP, MIPPA and SMP Services.	20,371	30,324	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	SHIP Tracking and Reporting System (STARS) & SIRS System	Federal STARS Servers	Maintain independence of older adults	SC older adults	0500.200100.000	
2.2.4	Expand awareness of fraud to reduce the number of consumers misinformed about providers for MA coverage	5	7	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	SHIAP Program Manager	SHIAP Program Manager, listed in grant applications	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.3 Increase, expand, and improved participation in congregate and home delivered meals along with expanding and improving nutrition education through collaboration and service provision.</b>													
<b>State Objective: Healthy and Safe Families</b>													
2.3.1	Raise awareness of home delivered meals and congregate meals served statewide.	26,742	224,042	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).		AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.3.2	Increase the services provided statewide	3,131.690	2,469,714	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).		AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.4 Partner with multiple other entities to create sustainable solutions of food insecurity to improve, expand, and build a statewide participation in nutrition services available to seniors.</b>													
<b>State Objective: Healthy and Safe Families</b>													
2.4.1	Grow partnerships statewide through Foodbanks, food pantries, Food share SC, and assess for any gaps in support.	10	10	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).		SCIEC Vendor listing	SCIEC Vendor listing	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.5 Enhancing South Carolina's Senior Centers to create and support senior centers that offer vibrant activities and multiple services by aiding older adults to live independently in the community as long as possible.</b>													
<b>State Objective: Healthy and Safe Families</b>													

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes	
2.5.1	Implement a social isolation pilot program for seniors and older adults with disabilities with social isolation issues.		4	4	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	Pilot programs through agency grants	Pilot programs through agency grants	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>2.6 Increase the availability and sustainability of Evidenced-based programs(EBPs) that improve quality of life, health, level of independence, and overall well-being.</b>											<b>State Objective: Healthy and Safe Families</b>			
2.6.1	Encourage new evidence-based programs statewide.	6,843	7,180	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000		
<b>2.7 Increase and serve more eligible older adults with Transportation needs by coordination a transportation system that enhances the lives of SC older adults, giving them the ability to live independently for as long as possible in the community.</b>											<b>State Objective: Healthy and Safe Families</b>			
2.7.1	Encourage new transportation services statewide.	2,381	2,399	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000		
<b>2.8 Expand and increase numbers of caregivers recipients in SC through Title III-E or State Home and Community-Based Services.</b>											<b>State Objective: Healthy and Safe Families</b>			
2.8.1	Work statewide with new partners to get awareness of family caregivers support through services.	3,602	4,618	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000		
2.8.2	Expand family caregivers with more outreach events.	1,705	495	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000		
2.8.3	Expand the awareness of Older adults raising children caregivers statewide.	124	237	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).		AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000		
2.8.4	Expend services by applying for more federal grants. To strengthen relationships with organizations and governmental entities that provide services to individuals with disabilities and their caregivers.	5	1	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).		Grants Administration	Grant solutions	Maintain independence of older adults	SC older adults	Depends on what type of grant awarded.		
<b>2.9 Develop new public and private partnerships that further expand and strengthen SC's Coordinated Lifespan respite system at state and local levels, inform policy and engage a broader cross-section of stakeholders into a more formal Lifespan Respite Coalition for future sustainability.</b>											<b>State Objective: Healthy and Safe Families</b>			
2.9.1	Expand total local partnerships and collaboration annually utilizing supplemental programs such as "Break Room project"	5	2	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000		
2.9.2	Expand total outreach efforts and awareness of Lifespan Respite services provided	20	38	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000		

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
2.9.3	Provide more funding for ARCC applicants. Provide statewide coordination, service system development, information and referral, and caregiver support services to individuals with Alzheimer's disease and related disorders, their families, and caregivers.	11	18	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
2.9.4	Provide and expand outreach events on ARCC. Provide statewide coordination, service system development, information and referral, and caregiver support services to individuals with Alzheimer's disease and related disorders, their families, and caregivers.	5	40	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	AIM and SC DOA Data Processes	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.200100.000	
<b>3.1 Provide Adult Guardian ad Litem services to vulnerable adults in South Carolina in cases of abuse, neglect, and exploitation. State Objective: Healthy and Safe Families</b>													
3.1.1	Continue providing successful resolutions on open cases	521	500	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
3.1.2	Expand, train, and increase volunteers to help with cases	106	73	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.2 Provide state leadership in ensuring the rights of older individuals, improve state capacity to provide legal assistance, and provide training and assistance designed to improve the quality and quantity of legal services provided to older individuals. State Objective: Education, Training and Human Development</b>													
3.2.1	Continue to expand outreach activities directed at the most vulnerable senior victims of abuse, neglect and exploitation.	15	18	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).		NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.3 Develop strong partnerships with pro bono attorneys, the SC Bar pro bono program, Office of the Attorney General, and the SC Department of Justice to operate a robust lawyer referral network for the elderly to address gaps between those priority cases enumerated in the Older American Act and the needs of the community at large State Objective: Education, Training and Human Development</b>													
3.3.1	Continue formalizing partnerships between aging/disability and elder rights groups.	2	5	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).		NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.4 Enhance legal service delivery systems with a focus on victims of abuse, neglect, exploitation and housing issues. State Objective: Education, Training and Human Development</b>													
3.4.1	Continue to provide legal services statewide	535	1,508	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.300100.000	

Perf. Measure Number	Description	Base	Target	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Stakeholder Need Satisfied	Primary Stakeholder	State Funded Program Number Responsible	Notes
3.4.2	Continue to provide protection for vulnerable adults through out SC	513	1,386	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	Guardian ad Litem data system	Amazon Web Services (AWS)	Maintain independence of older adults	SC older adults	0500.300100.000	
<b>3.5 Identify and implement strategies to ensure that the Ombudsman Program is more effective and efficient in advocating for all residents in long-term care facilities, thereby improving the quality of life and quality of care for residents in long term care facilities. State Objective: Education, Training and Human Development</b>													
3.5.1	Expand the awareness of efficiently tracking the total resident satisfaction outcomes and total complaint resolution for all residents in long-term care facilities	2,311	2,528	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
3.5.2	Continue to work more effective and efficient in advocating for all residents in long-term care facilities,	4,911	4,789	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults		
3.5.3	Continue to implement strategies to ensure that the Ombudsman Program is more effective and efficient in advocating for all residents in long-term care facilities	4,024	4,158	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
3.5.4	Continue to increase volunteers trained each Fiscal year	145	61	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.6 Empower residents and their families to resolve concerns through self advocacy, while creating a greater awareness of the Ombudsmen Program, State Objective: Education, Training and Human Development</b>													
3.6.1	Continue to expand counseling's for residents and family	4,911	36	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.7 Maximize partnerships to prevent abuse, neglect and exploitation of older adults and older adults with disabilities. State Objective: Education, Training and Human Development</b>													
3.7.1	Expand the awareness through holding more community education events about the prevention of elder abuse and exploitation	4	148	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	
<b>3.8 Promote the rights of Healthy Connections Prime members through all phases of the traditional Medicaid and Medicare programs, while protecting the privacy of the member. State Objective: Education, Training and Human Development</b>													
3.8.1	Provide awareness through the rights of Healthy Connections Prime members through all phases of the traditional Medicaid and Medicare programs	14,653	11,632	Count	Equal to or greater than	State Fiscal Year (July 1 - June 30).	Increased from last year	NORS (National Ombudsman Reporting System)	Federal NORS servers	Maintain independence of older adults	SC older adults	0500.400100.000	



# 2023

## Budget Data

as submitted for the Accountability Report by:

### L060 - Department of Aging

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General2	(Projected) Other	(Projected) Federal4	(Projected) Total
0100.000000.000	Administration	Administration	\$ 1,397,954.49	\$ 42,897.12	\$ 1,659,624.48	\$ 3,100,476.09	\$ 2,461,657.86	-	\$ 1,824,508.00	\$ 4,286,165.86
0500.200100.000	Aging Assistance	Aging Assistance	\$ 428,572.12	\$ 2,499,601.19	\$ 33,825,641.84	\$ 36,753,815.15	\$ 8,006,959.90	\$ 748,000.00	\$ 22,479,332.00	\$ 31,234,290.9
0500.201500X000	Alzheimers	Alzheimer's	\$ 112,411.34	-	-	\$ 112,411.34	\$ 384,680.42	-	-	\$ 384,680.42
0500.202000X000	Geriatric Physician Loan Program	Geriatric Physician Loan Program	\$ -	\$ -	\$ -	\$ -	\$ 70,000.00	-	-	\$ 70,000.00
0500.203000X000	Family Caregivers	Family Caregivers	\$ 1,383,796.73	-	-	\$ 1,383,796.73	\$ 6,146,260.54	-	-	\$ 6,146,260.54
0500.203500X000	Silver Haired Legislature	Silver Haired Legislature	\$ -	\$ -	\$ -	\$ -	\$ 15,000.00	-	-	\$ 15,000.00
0500.204000X000	Home and Community Based Services	Home and Community Based Services	\$ 9,651,962.67	-	-	\$ 9,651,962.67	\$ 22,472,704.00	-	-	\$ 22,472,704.00
0500.300100.000	Adult Guardian ad Litem	Adult Guardian ad Litem	\$ 660,708.79	\$ 3,138.86	-	\$ 663,847.65	\$ 1,788,458.11	\$ 4,800.00	-	\$ 1,793,258.11
9500.050000.000	State Employer Contributions	State Employer Contributions	\$ 624,492.13	\$ 9,349.04	\$ 477,394.90	\$ 1,111,236.04	\$ 780,766.00	\$ 11,200.00	\$ 426,083.00	\$ 1,218,049.00
9817.050000X000	Office On Aging - Software & Technology Sys Upgrde	Office On Aging - Software & Technology Systems Upgrade	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 721,910.02	-	\$ 721,910.02
0500.400100.000	State Long Term Care Ombudsman	State Long Term Care Ombudsman	\$ -	\$ -	\$ -	\$ -	\$ 722,000.00	\$ -	\$ 2,820,000.00	\$ 3,542,000.00

State Funded Program No.	State Funded Program Title	Description of State Funded Program	(Actual) General	(Actual) Other	(Actual) Federal	(Actual) Total	(Projected) General2	(Projected) Other	(Projected) Federal4	(Projected) Total
9824.070000X000	Hud Home Modifications	Discretionay 1 time funds of Hud grant	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 800,000.00	\$ 800,000.00
9827.010000X000	Orangeburg Senior Community Center	Proviso to fund Orangburg Senior Building Improvement	\$ -	\$ -	\$ -	\$ -	\$ 50,000.00	\$ -	\$ -	\$ 50,000.00
9830.060000X000	American Rescue Plan Funding	American Rescue Plan Funding	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 17,245,000.00	\$ 17,245,000.00
9835.020000X000	Fairfax Senior Citizen's Building	Proviso to fund Fairfax Senior Ceitizen's Building	\$ 300,000.00	\$ -	\$ -	\$ 300,000.00	\$ -	\$ -	\$ -	\$ -

# 2023

## Legal Data

as submitted for the Accountability Report by:

L060 - Department of Aging

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
42 U.S.C. § 1395b-4; 42 U.S.C. § 3012(b)(8)(E); 42 U.S.C. § 3030(d)(a)(6)(A); 42 U.S.C. 3030d(a)(9)	Federal	Statute	The Department on Aging provides federal and state funds for State Health and Insurance Assistance services to the ten Area Agencies on Aging (AAA) in the state to provide information, counseling, and assistance relating to the procurement of adequate and appropriate health insurance coverage to individuals who are eligible to receive benefits under this subchapter (in this section referred to as "eligible individuals"). The Department on Aging, along with the AAAs, provide insurance counseling, assistance, referral and education to assist Medicare Beneficiaries. They also take calls to report Medicare fraud.	Distribute funding to another entity		No Change
42 U.S.C. § 3026(a)(2)(C); 42 U.S.C. § 3027(a)(11); 42 U.S.C. § 3027(a)(13); 42 U.S.C. § 3027(a)(24); 42 U.S.C. § 3030d(a)(16); 42 U.S.C. §3032i(a)-(c); 42 U.S.C. §3058j	Federal	Statute	The Department on Aging manages the provision of legal services to seniors in priority case areas as enumerated in the Older Americans Act, which are: income, housing, nutrition, protective services, health care, long-term care, defense of guardianship, abuse, neglect, and age discrimination.	Requires a service		No Change
42 U.S.C. § 3030d	Federal	Statute	Provide funds for supportive services for seniors to the ten Area Agencies on Aging ("AAAs") in South Carolina; provide technical assistance, monitors implementation, and provides directives from the federal level to the AAAs.	Distribute funding to another entity		No Change
42 U.S.C. § 3030m; 42 U.S.C. § 3030n	Federal	Statute	The Department on Aging provides funds to the AAAs for senior evidence-based disease prevention and health promotion services and information at multipurpose senior centers, at congregate meal sites through home-delivered meal programs, and at other appropriate sites. The Department on Aging provides funds to the sub-recipients (AAAs) for the provision of demonstrated evidence-based programs that mitigate the negative impact of chronic diseases and related injuries for the population aged 60 and over to support healthy lifestyles and promote healthy behaviors as required by Older Americans Act.	Distribute funding to another entity		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
42 U.S.C. § 3030s; 42 U.S.C. § 3030s-1; 42 U.S.C. § 3030s-2	Federal	Statute	The Department on Aging provides federal and state funds for Family Caregiver Support services to the ten Area Agencies on Aging (AAA) in the state to provide multifaceted systems of support services for family caregivers; and for older relative caregivers. The services provided, in a State program under subsection (a), by an area agency on aging, or entity that such agency has subcontracted with, shall include (1) information to caregivers about available services; (2) assistance to caregivers in gaining access to the services; (3) individual counseling, organization of support groups, and caregiver training to assist the caregivers in the areas of health, nutrition, and financial literacy, and in making decisions and solving problems related to their caregiver roles; (5) supplemental services, on a limited basis, to complement the care provided by caregivers. 42 U.S.C. § 3030s-1(a)-(b). The Department on Aging provides funds to sub-recipients (AAAs and SC Respite Coalition) for the provision of respite, supports, and assistance to family and informal caregivers to allow their aged or disabled family member to remain at home. Additionally, the agency provides the Area Agencies on Aging technical assistance, monitors implementation, and communicates directives from the federal level.	Distribute funding to another entity		No Change
42 U.S.C. § 3058g(a)(3)(A)	State	Statute	The State Long Term Care Ombudsman shall serve on a full-time basis, and shall, personally or through representatives of the Office - identify, investigate, and resolve complaints that are made by or on behalf of, residents, including residents with limited or no decision making capacity and who have no known legal representative, and if such a resident is unable to communicate consent for an Ombudsman to work on a complaint directly involving the resident, the Ombudsman shall seek evidence to indicate what outcome the resident would have communicated (and, in absence of evidence to the contrary, shall assume that the resident wishes to have the resident's health, safety, welfare, and rights protected) and shall work to accomplish that outcome; and relate to the action, inaction, or decisions, that may adversely affect the health, safety, welfare or rights of the residents (including the welfare and rights of the residents with respect to the appointment and activities of guardians and representative payees), of providers, or representatives of providers of long-term care services; public agencies; or health and social service agencies.	Requires a service	Investigation and resolution of complaints by residents in long-term care facilities and advocacy for the protection and rights of said residents. The South Carolina Code of Laws addresses this program in Section 43-38-10 et. seq.	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
42 U.S.C. §§ 300ii - 300ii-4	Federal	Statute	The Department on Aging provides federal and state funds for Lifespan Respite to the SC Respite Coalition. The purposes of this section are - (1) to expand and enhance respite care services to family caregivers; (2) to improve the statewide dissemination and coordination of respite care; and (3) to provide, supplement, or improve access and quality of respite care services to family caregivers, thereby reducing family caregiver strain. 42 U.S.C. § 300ii-1. The Department on Aging provides funds to the sub-recipient (SC Respite Coalition) for the provision of respite, supports, and assistance to family and informal caregivers to allow their aged or disabled family member to remain at home. The SC Department on Aging provides the SC Respite Coalition technical assistance, monitors implementation, and communicates directives from the federal level. The SC Respite Coalition is responsible for implementing the Lifespan Respite services in the state.	Distribute funding to another entity		No Change
42 U.S.C. §§ 3056-3056p; 42 U.S.C. § 3030d(a)(12)	Federal	Statute	The Department on Aging provides a community service employment through a sub-recipient (Goodwill) for eligible seniors in South Carolina. Senior Community Service Employment is a job training program where older South Carolina adults gain work experience in a variety of community service activities at non-profit and public facilities. Participants must be at least 55, unemployed, and have a family income of no more than 125% of the federal poverty level. Enrollment priority is given to veterans and qualified spouses, then to individuals who are over 65, have a disability, have low literacy skills or limited English proficiency, reside in a rural area, are homeless or at risk of homelessness, have low employment prospects, or have failed to find employment after using the American Job Center system. The Department on Aging provides grant funds to the sub-recipient(s) to provide on the job training and employment opportunities for those seniors 55 and older who are low income and seek to enhance their job skills and abilities.	Distribute funding to another entity		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
42 U.S.C. §1315a	Federal	Statute	The Department on Aging, at the direction of the Office of the State Long Term Care Ombudsman, oversees the Healthy Connection Prime Ombudsman Program. The Prime Ombudsmen receive, investigate and advocate on behalf of dual beneficiaries (beneficiaries who have both Medicare and Medicaid) age sixty-five and older with inquiries and/or complaints about access to healthcare services, billing issues and provider payment. This is a demonstration grant program administered by the S.C. Department on Aging that helps older adults age 65 and older who are enrolled in Healthy Connections Prime address concerns or conflicts that may interfere with navigating and coordinating their health coverage through Medicare and Medicaid.	Requires a service	Receive and investigate complaints, and advocates on behalf of dual beneficiaries (beneficiaries who have both Medicare and Medicaid) age sixty-five and older with inquiries and/or complaints about access to healthcare services, billing issues and provider payment.	No Change
42 U.S.C. 3030d-21; 42 U.S.C. § 3030e; 42 U.S.C. § 3030f; 42 U.S.C. § 3030g; 42 U.S.C. § 3030g-21; 42 U.S.C. § 3030g-22	Federal	Statute	The Department on Aging provides funds to the AAAs for the provision of nutritional meals, nutritional education, and socialization to seniors to reduce hunger and food insecurity, promote socialization of older individuals, and promote the health and well-being of older individuals by assisting such individuals to gain access to nutrition and other disease prevention and health promotion services to delay the onset of adverse health conditions as a result of poor nutritional behavior. The Department also provides technical assistance, monitors implementation, and relays directives from the federal level to the AAAs.	Distribute funding to another entity		No Change
Proviso 40.1	State	FY23-24 Proviso	Any unexpended balances on June thirtieth of the prior fiscal year of the required state matching funds appropriated in Part IA, Section 40, Distribution to Subdivisions, shall be carried forward into the current fiscal year to be used as required state match for federal funds awarded to subdivisions on or before September thirtieth of the current fiscal year.	Distribute funding to another entity		No Change
Proviso 40.2	State	FY23-24 Proviso	(Aging: State Match Funding Formula) of the state funds appropriated under "Aging Assistance," the first allocation by the department on Aging shall be for the provision of required State Matching funds according to the Department on Aging formula for distributing Older Americans Act funds. The balance of this item shall be distributed to the planning and service areas of the state. in the event state appropriations are reduced, reductions to the planning and service areas shall be based on amounts distributed in accordance with the previous requirements.	Distribute funding to another entity		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
Proviso 40.3	State	FY22-23 Proviso	The Department on Aging is authorized to receive and expend registration fees for educational, training and certification programs.	Requires a service	Educational, training, and certification programs.	No Change
Proviso 40.4	State	FY23-24 Proviso	The duties and responsibilities, including the statutory requirement to hold meetings of the Coordinating Council established pursuant to Section 43-21-120 and of the Long Term Care Council established pursuant to Section 43-21-130, both under the Department on Aging, are suspended for the current fiscal year.	Requires a service	Suspension of meetings of the Long-Term Care Council and the Coordinating Council.	Suspended
Proviso 40.5	State	FY23-24 Proviso	(AGING: Home Community-Based Services) State funds appropriated for Home and Community-Based Services shall be used to fund those services that most directly meet the goal of allowing seniors to live safely and independently at home. Allowable services as defined in the Department on Aging's State Plan include: group dining, home delivered meals, transportation, to group dining sites, transportation for essential trips, personal care, homemaker, home chore, home modifications, legal assistance, and Assessments. Area agencies on Aging(AAA's) may expend no more than ten percent for administrative services and one-quarter of one percent shall be retained by the department to provide monitoring and oversight of the program. However, up to three percent of the annual state appropriation for Home Community-Based Services may be retained at the Department on Aging to be allocated by the department to the affected regions in cases of an emergency and/or natural disaster recognized by the Governor. If this funds are not utilized by the fiscal year allocated they are to be treated as carry forward funds and reallocated to the AAA's. The intrastate funding Formula shall be used as a guideline for the allocation of state funds appropriated for Home Community -Based Services. The Department on Aging shall develop and implement a structured methodology to allocate the state Home and Community-Based Services funding. The methodology shall include flexibility to reallocate funds amongst the AAAs, and be composed of, at a minimum, the following factors: a minimum base amount, the fiscal year's federally allocated funds, federal and state carry forwards funds, and an appropriate weighted proportion that will achieve the mission of the Department on Aging to provide as many services as possible to the citizens of South Carolina. Each AAA shall submit a budget for approval by the Department on Aging indicating the services to be provided. Any unexpended Home and Community-Base Services funds in this program shall be carried forward by the Department on Aging and used for the same purposes. Funds may not be transferred from the Home and Community-Based special line item for any other purpose.	Requires a service	Funding services that allow seniors to live independently at home; this is achieved by providing funding to the Area Agencies on Aging.	No Change
Proviso 40.6	State		(AGING: Geriatric Loan Forgiveness Program) The Department on Aging is authorized to make a single lump sum payment to the lending institution of a recipient of the Geriatric Loan Forgiveness Program of up to \$35,000 or the loan balance, whichever is less. Unexpended balances of the previous fiscal year appropriated by Part IA, Section 40, Geriatric Physician Loan Program, shall be carried forward and used for the same purpose as originally appropriated.	Requires a manner of delivery		No Change



Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
Proviso 40.7	State	FY23-24 Proviso	(AGING: Caregivers Carry Forward) Unexpended funds from appropriations to the Department on Aging for caregivers shall be carried forward from the prior fiscal year and used for the same purpose.	Requires a manner of delivery		No Change
Proviso 40.8	State	FY23-24 Proviso	(AGING: Vulnerable Adult Guardian ad Litem Carry Forward) Any unexpended funds from appropriation to the Department on Aging for the Vulnerable Adult Guardian ad Litem Program shall be carried forward from the prior fiscal year and used for the same purpose.	Requires a manner of delivery		No Change
SC Acts and Joint Resolutions 2018, Act No. 291.	State	Statute	Committee authorized to meet for one year in 2019 to study Palliative Care and make a report to the Governor and the General Assembly; the Department on Aging was tasked by the legislation to coordinate the meetings.	Report our agency must/may provide	The study committee submitted its report on the state of palliative care in South Carolina with findings and recommendations to the Governor and the General Assembly a report on December 31, 2019. The study committee was dissolved per statute	Suspended
Section 12-21-4200, Section 43-31-40 (k)	State	Statute	Provide funding, through Senior Center Permanent Improvement Project grants, to enhance or build multipurpose senior centers. PIP funding comes from state bingo tax revenues. The first nine hundred forty-eight thousand dollars of the total revenues derived from the provisions of this article must be deposited monthly in twelve equal amounts into an account in the Office of the State Treasurer and called "Department on Aging Senior Citizen Centers Permanent Improvement Fund". All interest earned on monies in the Department on Aging Senior Centers PIP fund must be credited to this fund.	Distribute funding to another entity		No Change
Section 30-4-10 et. seq.	State	Statute	The Department on Aging manages, processes, and responds to all Freedom of Information Act request as prescribed by South Carolina state law.	Requires a service	Yes	No Change
Section 43-21-10; Section 43-21-20	State	Statute	Coordinate and host the South Carolina Advisory Council on Aging.	Board, commission, or committee on which someone from our agency must/may serve		No Change
Section 43-21-120	State	Statute	The Department on Aging is tasked by statute to coordinate the Coordinating Council, which works with the Department on the coordination of programs related to the field of aging, and to advise and make pertinent recommendations. This council was suspended by Proviso 40.4.	Not related to agency deliverable		No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
Section 43-21-130; Section 43-21-140; and Section 43-21-150	State	Statute	The Department on Aging is tasked by statute to coordinate the Long-Term Care Council, which must shall study and make recommendations concerning the costs and benefits of: adult day care centers, in-home and institutional respite care, adult foster homes, incentives for families to provide in-home care, such as cash assistance, tax credits or deductions, and home-delivered services to aid families caring for chronically impaired elderly relatives. This council was suspended by Proviso 40.4.	Report our agency must/may provide	The council has been removed from Proviso 40.4 and is to be reinstated.	No Change
Section 43-21-160	State	Statute	These funds must be used to award grants to public and private nonprofit agencies and organizations to establish and administer innovative programs and services that assist older persons to remain in their homes and communities with maximum independence and dignity. The Department on Aging administers the Eldercare Trust Fund by: assessing the needs of the frail elderly to establish priorities for meeting the needs; receiving gifts, bequests, devises and voluntary contributions through the Department on Revenue's Check the Box Program for deposit into the fund; soliciting proposals for programs identified to meet the service needs; providing technical assistance to those submitting proposals to meet the needs of the program; and entering into contracts for awarding grants to public and private nonprofit organizations.	Distribute funding to another entity		No Change
Section 43-21-190	State	Statute	Provide funding through budget line item to the Silver Haired Legislature.	Distribute funding to another entity		No Change
Section 43-21-200	State	Statute	The Department on Aging administers the Geriatric Physician Loan Forgiveness Program which provide state funds to repay loans incurred by physicians licensed to practice in the State of South Carolina who have completed a fellowship training program or who are in the process of completing a training program in geriatrics or geriatric psychiatry accredited by the Accreditation Council for Graduate Medical Education. The Department on Aging executes a contract with physicians who agree to practice in the state for no less than five years immediately following completion of his/her fellowship; agree to accept Medicare and Medicaid patients; accept reimbursement or contractually binding rates and not to discriminate against patients based on their ability to pay.	Distribute funding to another entity	The SCDOA recommending to Correct the agency name in Section 43 35 310(A)(2)(b); increase the amount of the award each year, change the number of participants accepted each year to two; Consider expanding the program to allied geriatric health care professionals such as: geriatric physicians and psychiatrists who have not completed a geriatric fellowship program, nurse practitioners, social workers, physical therapists, and occupational therapists.	No Change
Section 43-35-200(A); Section 43-35-220; Section 43-35-230	State	Statute	Recruit, train, and supervise volunteers to serve as court-appointed guardians ad litem in abuse, neglect, and exploitation cases in family court. Conduct outreach events to recruit volunteers, and provide training to current volunteers.	Requires a service	Correct the agency name in Section 43-35-310(A)(2)(b).	No Change
Section 43-35-220(A); Section 43-35-45(C)	State	Statute	Provide trained, non-attorney guardians ad litem to represent the best interests of vulnerable adults, as defined in the Omnibus Adult Protection Act, by advocating for the welfare and rights of a vulnerable adult involved in an abuse, neglect, or exploitation hearing. Each guardian ad litem is represented by one of the program's private contract attorneys during vulnerable adult abuse, neglect, and exploitation proceedings in family court.	Requires a service	Increase the amount of the award each year;	No Change

Law number	Jurisdiction	Type	Description	Purpose the law serves:	Notes:	Changes made during FY2023
Section 43-35-310; Section 43-35-320; Section 43-35-330; Section 43-35-340; Section 43-35-350	State	Statute	The State Long Term Care Ombudsman serves as a member of the Adult Protection Coordinating Council which was created under the auspices of the S.C. Department of Health and Human Services. The Council meets quarterly and is responsible for coordinating, planning, and implementing the efforts of those entities involved in adult protection. Data is provided to the Council regarding the number of Long Term Ombudsman cases handled each quarter, including those involving abuse, neglect or exploitation. The State Long Term Care Ombudsman serves as a member of the Fatality Review committee to review SLED facility death investigations.	Board, commission, or committee on which someone from our agency must/may serve	Change the number of participants accepted each year to two;	No Change
Section 44-36-310; Section 44-36-320	State	Statute	The Department on Aging provides state seed grant funding to local centers to assist persons with Alzheimer's disease and related disorders and their families. Additionally the agency provides the Alzheimer's Resource Coordination Centers technical assistance, monitors implementation, and communicates directives from the state and or federal level. The center shall: (1) initiate the development of systems which coordinate the delivery of programs and services; (2) facilitate the coordination and integration of research, program development, planning, and quality assurance; (3) identify potential users of services and gaps in the service delivery system and expand methods and resources to enhance statewide services; (4) serve as a resource for education, research, and training to provide information and referral services; (5) provide technical assistance for the development of support groups and other local initiatives to serve individuals, families, and caregivers; (6) recommend public policy concerning Alzheimer's disease and related disorders to state policymakers; (7) submit an annual report to the Chairman of the Medical Affairs Committee of the Senate and the Chairman of the Medical, Military and Municipal Affairs Committee of the House of Representatives in addition to publishing the report on the Governor's website; and (8) facilitate the coordination and integration of educational initiatives for health care providers on the importance and value of early detection and timely diagnosis of cognitive impairment, validated cognitive assessment tools, and increasing understanding and awareness of early warning signs of Alzheimer's disease and other types of dementia and how to reduce the risk of cognitive decline.	Distribute funding to another entity	Consider expanding the program to allied geriatric health care professionals such as: geriatric physicians and psychiatrists who have not completed a geriatric fellowship program, nurse practitioners, social workers, physical therapists, and occupational therapists.	No Change

# 2023

## Services Data

as submitted for the Accountability Report by:

L060 - Department of Aging

Description of Service	Description of Direct Customer	Customer Name	Others Impacted by Service	Division or major organizational unit providing the service.	Description of division or major organizational unit providing the service.	Primary negative impact if service not provided.	Changes made to services during FY2023	Summary of changes to services
Supports the operations of the Department on Aging.	Government and Department on Aging staff	Aging Staff	Seniors of SC	I. Administration of the Department on Aging	Provides funding for the administration of the Department on Aging.	If no staff to monitor, complete outreach seniors don't receive services	No Change	
Federal Older Americans Act programs and services, and aging services funded through state sources.	Government and citizens	SC Seniors	congregate sites, recreational centers, and Long Term Care facilities	II.A. Aging Assistance	Provides funding for aging services and programs in order to improve the quality of life for South Carolina seniors, allowing them to remain safely and independently at home for as long as possible.	Vulnerable adults would be at higher risk of institutionalization.	No Change	
Provides and supports services for Vulnerable Adults under the custody of the SC Department of Social Services because of abuse, neglect, and exploitation, or who are unable to care for themselves.	Government and citizens	SC Adults	SC DSS	II.B. Adult Guardian ad Litem	Provides funding for the Vulnerable Adult Guardian ad Litem program to recruit and train volunteers and staff to represent vulnerable adults who are under custody of the SC Department of Social Services because they have been abused, neglected, exploited or are no longer able to care for themselves.	Vulnerable adults would be at higher risk of abuse, neglect, self-neglect, and exploitation. APS would have to find other solutions to Guardian ad Litem representation for vulnerable adults in their custody.	No Change	
Provides for employee benefits to staff at the Department on Aging.	Government and Department on Aging staff	Aging Staff	Aging Staff	III. Employee Benefits	Provides for retirement, FICA, Workers Compensation, health insurance, and unemployment compensation for staff.	If no staff to monitor, complete outreach seniors don't receive services	No Change	

# 2023

## Partnerships Data

as submitted for the Accountability Report by:

L060 - Department of Aging

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Alzheimer's Association - SC Chapter	Aging Partner	No Change
Non-Governmental Organization	AARP SC	Aging Partner	No Change
Non-Governmental Organization	ABLE SC	Aging Partner	No Change
Non-Governmental Organization	Absolute Total Care	Aging Partner Prime Ombudsman Program	No Change
Federal Government	Administration for Community Living	Funding entity	No Change
Non-Governmental Organization	ADvancing States	Aging Partner	No Change
Non-Governmental Organization	Inform USA	Aging Partner	Amend
Non-Profit Organization	Alzheimer's Family Services of Greater Beaufort	Aging Partner ARCC	No Change
Non-Governmental Organization	American Red Cross	Aging Partner	No Change
Non-Profit Organization	Anderson Interfaith Ministries	Aging Partner ECT	No Change
Local Government	Appalachian Area Agency on Aging	Contracted Services	No Change
Non-Profit Organization	Association for the Blind	Aging Partner ECT	No Change
Non-Governmental Organization	Catawba Area Agency on Aging	Contracted Services	No Change
Federal Government	Center for Medicaid and Medicare Services	Funding entity	No Change
Local Government	Central Midlands Area Agency on Aging	Contracted Services	No Change
Higher Education Institute	Clemson University	Aging Partner	No Change
Federal Government	CMS (Center for Medicare and Medicaid Services)	Aging Partner	No Change
Non-Governmental Organization	Consumer Voice	Aging Partner	No Change
State Government	Department of Insurance	Aging Partner SHIP	No Change
Non-Governmental Organization	Department of Veterans affairs	Aging Partner	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Non-Governmental Organization	Family Connection of SC	Aging Partner	No Change
Non-Profit Organization	Golden Corner Respite	Aging Partner ARCC	No Change
Non-Profit Organization	Goodwill	Aging Partner	No Change
Non-Governmental Organization	Harvest Hope Food Bank	Aging Partner	No Change
Non-Governmental Organization	Leading Age	Aging Partner Long Term Care Ombudsman Program	No Change
Non-Profit Organization	Leeza's Care Connection	Aging Partner ARCC	No Change
State Government	Legislative Committee to Study Services, Programs and Facilities for Aging (Joint Legislative Committee on Aging)	Aging Partner	No Change
Local Government	Lowcountry Area Agency on Aging	Contracted Services	No Change
Local Government	Lower Savannah Area Agency on Aging	Contracted Services	No Change
Non-Profit Organization	Magnolia Memory Care	Aging Partner ARCC	No Change
Higher Education Institute	Medical University of South Carolina	Aging Partner	No Change
Non-Profit Organization	Midlands Community Development Corp	Aging Partner ARCC	No Change
Non-Governmental Organization	Molina Health	Aging Partner Prime Ombudsman Program	No Change
Non-Governmental Organization	USAging	Aging Partner	Amend
Professional Association	National Association of State Ombudsman Program	Aging Partner	No Change
Non-Governmental Organization	National Council on Aging (NCOA)	Aging Partner	No Change
Non-Governmental Organization	National Institute of Senior Centers (NISC)	Aging Partner	No Change
Non-Governmental Organization	National Meals on Wheels	Aging Partner	No Change
Non-Profit Organization	Oconee Memorial Hospital Foundation	Aging Partner ARCC	No Change
Non-Profit Organization	Palmetto Care Connections	Contracted Services	No Change
Non-Governmental Organization	Regional contracted service providers	Contracted Services	No Change
Non-Profit Organization	Respite Care Charleston	Aging Partner ARCC	No Change
Non-Governmental Organization	Salvation Army	Aging Partner	No Change

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Local Government	Santee-Lynches Area Agency on Aging	Contracted Services	No Change
State Government	SC Advisory Council on Aging	Aging Partner	No Change
Non-Governmental Organization	SC Assisted Living Association (SCALA)	Aging Partner Long Term Care Ombudsman Program	No Change
Non-Governmental Organization	SC Association of Council on Aging Directors (SCACAD)	Aging Partner	No Change
State Government	SC Attorney Generals' Office (Medicaid Fraud)	Aging Partner	No Change
Non-Governmental Organization	SC Bar Association	Aging Partner	No Change
Private Business Organization	SC Blue Cross Blue Shield	Aging Partner	No Change
State Government	SC Department of Corrections	Aging Partner	No Change
State Government	SC Department of Disabilities and Special Needs	Aging Partner	No Change
State Government	SC Department of Education	Aging Partner	No Change
State Government	SC Department of Health and Human Services (Medicaid)	Aging Partner	No Change
State Government	SC Department of Social Services / Adult Protective Services / Senior Farmers Market Nutrition Program (SFMNP)	Aging Partner	Amend
State Government	SC Department of Transportation	Aging Partner	No Change
Professional Association	SC Elks Association	Aging Partner	No Change
State Government	SC Emergency Management Division	Aging Partner	No Change
State Government	SC Fire Marshall (Fire Safe SC)	Aging Partner	No Change
Non-Governmental Organization	SC Hospital Association	Aging Partner	No Change
Higher Education Institute	SC Institute of Medicine and Public Health	Aging Partner	No Change
Non-Governmental Organization	SC Legal Services	Aging Partner	No Change
State Government	SC Protection and Advocacy	Aging Partner	Amend
Non-Governmental Organization	SC Respite Coalition	Aging Partner and service contractor	No Change
Non-Governmental Organization	SC Thrive	Aging Partner	No Change
Professional Association	SC Veterinarian Association	Aging Partner	No Change



Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Professional Association	SCARN (SC Aging Research Network)	Aging Partner	No Change
Non-Governmental Organization	Sincere HomeOwners United Together (SHOUT)	Aging Partner Long Term Care Ombudsman Program	No Change
Federal Government	Social Security Administration	Aging Partner SHIP	No Change
Non-Governmental Organization	Southeast Association of Area Agencies on Aging (SE4A)	Aging Partner	No Change
Non-Profit Organization	The Ark of Summerville	Aging Partner ARCC	No Change
Non-Governmental Organization	The Cooperative Ministry	Aging Partner Long Term Care Ombudsman Program	No Change
Non-Governmental Organization	Trident Area Agency on Aging	Contracted Services	No Change
Federal Government	U.S. Department of Labor	Funding entity	No Change
Non-Profit Organization	Under One Roof	Aging Partner ECT	Remove
Higher Education Institute	University of South Carolina	Aging Partner	No Change
Higher Education Institute	University of South Carolina College of Social Work	Aging Partner	No Change
Local Government	Upper Savannah Area Agency on Aging	Contracted Services	No Change
Higher Education Institute	USC Arnold School of Public Health /Office for the Study on Aging	Aging Partner	No Change
Private Business Organization	Vantage Point-Care South Area Agency on Aging (Pee Dee)	Contracted Services	No Change
Local Government	Waccamaw Area Agency on Aging	Contracted Services	No Change
Private Business Organization	Walgreens Corporation	Aging Partner	No Change
Non-Profit Organization	Womens Missionary Society	Aging Partner	No Change
Private Business Organization	Sage Squirrel consultants	Contracted Services	Add
Private Business Organization	Finesse Builders LLC	Contracted Services	Add
Private Business Organization	Seed Time to Harvest Residential	Contracted Services	Add
Private Business Organization	Ean Services LLC	Contracted Services	Add
Private Business Organization	Tommy's Masonry	Contracted Services	Add
Private Business Organization	Oscar Epps	Contracted Services	Add

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
Private Business Organization	STP Construction LLC	Contracted Services	Add
Non-Profit Organization	Midlands Mediation Center	LTCO Partner	Add
Non-Profit Organization	The Carolinas Center for Medical Excellence	LTCO Partner	Add
Non-Profit Organization	Brookland Baptist Church	Aging Partner ECT	Add
Non-Profit Organization	St. Paul AME Church	Aging Partner ECT	Add
Non-Profit Organization	Walton Options	Contracted Services	Add
Higher Education Institute	SC Assistive Technology Program	Aging Partner	Add
Non-Profit Organization	WEAAD (World Elder Abuse Day)	Victim Assistance Network	Add
Non-Profit Organization	Antioch Caregivers Support Group Ministry	ARCC Grantee	Add
Private Business Organization	Feonix Mobility Rising	ARCC Grantee	Add
Non-Profit Organization	Let's Walk	ARCC Grantee	Add
Local Government	Lexington County Sheriff's Department	ARCC Grantee	Add
Private Business Organization	MapHabit, Inc	ARCC Grantee	Add
Private Business Organization	Memory Matters	ARCC Grantee	Add
Non-Profit Organization	Mother Deveaux Adult Day Care	ARCC Grantee	Add
Non-Profit Organization	Newberry County Council on Aging Adult Day Care	ARCC Grantee	Add
Non-Profit Organization	SC Christian Action Council, Inc.	ARCC Grantee	Add
Non-Profit Organization	St. James South Santee Senior and Community Center	ARCC Grantee	Add
Private Business Organization	Straight Road International	ARCC Grantee	Add
Private Business Organization	Think Different Dementia, LLC	ARCC Grantee	Add
Local Government	Richland County Sheriff's Department	Social Isolation Task Force /Master Plan on Aging	Add
Private Business Organization	Senior Resources	Social Isolation Task Force	Add
State Government	SC Department of Health and Environmental Control	Social Isolation Task Force/ ARCC Council	Add

Type of Partner Entity	Name of Partner Entity	Description of Partnership	Change to the partnership during the past fiscal year
State Government	SC Office of Rural Health	Social Isolation Task Force	Add
Non-Profit Organization	SC Silver Haired Legislature	ARCC Council	Add
Higher Education Institute	Coastal Carolina University	ARCC Council	Add
Non-Profit Organization	SC Healthcare Association	ARCC Council	Add
Higher Education Institute	SC State University	ARCC Council	Add
Non-Profit Organization	SC National Association of Social Workers	ARCC Council	Add
Higher Education Institute	Clemson University - Co-Operative Extension / Expanded Food and Nutrition Education Project (EFNEP)	Aging Partner	Add
Higher Education Institute	Clemson University - Rural Health (Food Access Map)	Aging Partner	Add
Higher Education Institute	Clemson University - Youth Learning Institute (SNAP-ED)	Aging Partner	Add
Non-Profit Organization	FoodShare SC (SNAP, Food resource)	Aging Partner	Add
State Government	SC Department of Health and Environmental Control / SNAP-ED/ Vaccine Messaging	Aging Partner	Add
Non-Profit Organization	South Carolina Food Policy Council / Food is Medicine Coalition(FISMC) / SC Hunger Coalition	Aging Partner	Add
Non-Profit Organization	Low country Food Bank (SNAP-ED)	Aging Partner	Add
Private Business Organization	Partin Construction	Contracted Services	Add
Private Business Organization	James Brand	Contracted Services	Add
Non Profit Organization	RED Consulting, LLC	Contracted Services	Add
Non Profit Organization	K& H Resource Center	Contracted Services	Add
Non Profit Organization	Catholic Charities	Aging Partner	Add

# 2023

## Reports Data

as submitted for the Accountability Report by:

L060 - Department of Aging

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
Adult Protection Coordinating Council (APCC)	§43-35-5	Quality data reports regarding number of abuse, neglect and exploitation cases, resolution rates and referrals to law enforcement.	June 2023	Quarterly	South Carolina state agency or agencies	Electronic copy available upon request	dwatson@aging.sc.gov	No Change	
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	September 2023	Annually	South Carolina state agency or agencies	Provided to LSA for posting online	lcrosby@aging.sc.gov; lcogdill@aging.sc.gov	Amend	
CAFR (Comprehensive Annual Finance Report)	§11-7-60	Fiscal Review	September 2023	Annually	South Carolina state agency or agencies	Electronic copy available upon request	lcrosby@aging.sc.gov	No Change	
Centers for Medicare and Medicaid Services		Programmatic report for grant entity regarding dual beneficiaries (Medicare and Medicaid)	January 2023	Monthly	Entity within federal government	Electronic copy available upon request	cstrong@aging.sc.gov	No Change	

Report Name	Law Number (if applicable)	Summary of information requested in the report	Date of most recent submission DURING the past fiscal year	Reporting Frequency	Type of entity/entities	Method to access the report	Direct access hyperlink or agency contact (if not provided to LSA for posting online)	Changes to this report during the past fiscal year	Explanation why a report wasn't submitted
National Aging Program Information System (NAPIS)-State Reporting Tool (SRT)		Data on aging services delivered in SC. The National Aging Program Information Systems (NAPIS) is a State Reporting Tool (SRT) the Administration for Community Living (ACL)/Administration on Aging (AoA) uses to monitor performance and collect information on Older Americans Act (OAA) Title III, VI (Chapters 3 and 4 grants) and VII programs. States and Area Agencies on Aging (AAA) provide detailed information on OAA program participants, services, and expenditures annually by submitting comprehensive State Program Reports (SPR). Access to data entry and analysis tools is restricted to authorized users (state grantees and sub-grantees). Public Information collected through the SRT is reported annually and can be viewed by visiting the AGID website <a href="https://agid.acl.gov/">https://agid.acl.gov/</a> .	July 2022	Annually	Entity within federal government	Electronic copy available upon request	<a href="mailto:pondyk@aging.sc.gov">pondyk@aging.sc.gov</a>	Remove	Was replaced with OOAPS-Older Americans Act Performance system.
Older Americans Act Performance System, (OOAPS)	Older Americans Act, Public Law 89-73	Data on the Ombudsman Program	February 2023	Annually	Entity within federal government	Electronic copy available upon request	<a href="mailto:dwatson@aging.sc.gov">dwatson@aging.sc.gov</a>	No Change	
SFFA (Schedule of Federal Financial Assistance)	§117.94	Fiscal Review	September 2023	Annually	South Carolina state agency or agencies	Electronic copy available upon request	<a href="mailto:icrosby@aging.sc.gov">icrosby@aging.sc.gov</a>	No Change	

<b>AGENCY NAME:</b>	South Carolina Department on Aging		
<b>AGENCY CODE:</b>	L060	<b>SECTION:</b>	040

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**2023**  
**Accountability Report**

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**SUBMISSION FORM**

I have reviewed and approved the data submitted by the agency in the following templates:

- Data Template
  - Reorganization and Compliance
  - FY2023 Strategic Plan Results
  - FY2024 Strategic Plan Development
  - Legal
  - Services
  - Partnerships
  - Report or Review
  - Budget
- Discussion Template
- Organizational Template

I have reviewed and approved the financial report summarizing the agency’s budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

<b>AGENCY DIRECTOR</b> <i>(SIGN AND DATE):</i>	<b>SIGNATURE ON FILE</b>	<b>Signature Received:</b> 9/15/2023 4:06 PM
<i>(TYPE/PRINT NAME):</i>	Connie D. Munn	

<b>BOARD/CMSN CHAIR</b> <i>(SIGN AND DATE):</i>	<b>N/A</b>	
<i>(TYPE/PRINT NAME):</i>		